



**HARBOUR HOUSE
HERMANUS**
HOTEL & APARTMENTS

MANOR HOUSE		
Manor House	4	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.
Wood-Fired Hot Tub Manor House	1	Situated in the Manor House. Open plan room with freestanding solid cast bath and a balcony with private Wood-Fired Hot Tub, with views of the pool and ocean. Sleeps 2 + 1.

NEW WING		
Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '24 - 31 Jul ' 24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 4 450	R 6 240	R 8 430	R 6 240
Wood-Fired Hot Tub Manor House	R 4 880	R 6 670	R 8 860	R 6 670
NEW WING				
Standard Studios	R 3 290	R 4 360	R 6 000	R 4 360
Harbour Road Studios	R 3 590	R 4 970	R 6 720	R 4 970
Village Studios	R 3 590	R 4 970	R 6 720	R 4 970
Sky Vista Studios	R 3 780	R 5 190	R 7 000	R 5 190
Sea View Studios	R 4 060	R 5 650	R 7 680	R 5 650
Sky Sea View Studios	R 4 240	R 5 940	R 8 060	R 5 940
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%

ROOM TYPE	1 May '24 - 31 Jul ' 24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 2 670	R 3 744	R 5 058	R 3 744
Wood-Fired Hot Tub Manor House	R 2 928	R 4 002	R 5 316	R 4 002
NEW WING				
Standard Studios	R 1 974	R 2 616	R 3 600	R 2 616
Harbour Road Studios	R 2 154	R 2 982	R 4 032	R 2 982
Village Studios	R 2 154	R 2 982	R 4 032	R 2 982
Sky Vista Studios	R 2 268	R 3 114	R 4 200	R 3 114
Sea View Studios	R 2 436	R 3 390	R 4 608	R 3 390
Sky Sea View Studios	R 2 544	R 3 564	R 4 836	R 3 564
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.



HARBOUR SQUARE

Village Rooms	5	Rooms located on the first floor has a balcony with seating and rooms on the second floor a Juliette balcony. The rooms offer a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Sky Rooms	3	Located on the third floor, these rooms offer ocean views with a Juliette balcony. Fitted with a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Village Suite	1	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony. 59-61m ² . Sleeps 2 + 2.
Wood-Fired Hot Tub Village Suite	3	Located on the first floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with own Wood-Fired Hot Tub and extensive ocean views. 61m ² . Sleeps 2 + 2.
Bay Suite	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Sky Suite	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Two Bedroom Village Suite	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Suite	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Suite	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '24 - 31 Jul ' 24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 3 290	R 4 360	R 6 000	R 4 360
Sky Rooms	R 3 590	R 4 970	R 6 720	R 4 970
Village Suite	R 3 590	R 4 970	R 6 720	R 4 970
Bay Suite	R 3 780	R 5 190	R 7 000	R 5 190
Wood-Fired Hot Tub Village Suite	R 4 030	R 5 410	R 7 160	R 5 410
Sky Suite	R 4 130	R 5 720	R 7 810	R 5 720

INTER-LEADING FAMILY ROOMS

Two Bedroom Village Suite	R 6 880	R 9 330	R 12 720	R 9 330
Two Bedroom Bay Suite	R 7 070	R 9 550	R 13 000	R 9 550
Two Bedroom Sky Suite	R 7 710	R 10 690	R 14 530	R 10 690
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%

ROOM TYPE	1 May '24 - 31 Jul ' 24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 1 974	R 2 616	R 3 600	R 2 616
Sky Rooms	R 2 154	R 2 982	R 4 032	R 2 982
Village Suite	R 2 154	R 2 982	R 4 032	R 2 982
Bay Suite	R 2 268	R 3 114	R 4 200	R 3 114
Wood-Fired Hot Tub Village Suite	R 2 418	R 3 246	R 4 296	R 3 246
Sky Suite	R 2 478	R 3 432	R 4 686	R 3 432

INTER-LEADING FAMILY ROOMS

Two Bedroom Village Suite	R 4 128	R 5 598	R 7 632	R 5 598
Two Bedroom Bay Suite	R 4 242	R 5 730	R 7 800	R 5 730
Two Bedroom Sky Suite	R 4 626	R 6 414	R 8 718	R 6 414
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

Le Paradis

LUXURY SERVICED APARTMENTS

LE PARADIS APARTMENTS *

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Indoor fireplace and BBQ. Sleeps 4 + 2.
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INTERNATIONAL RACK RATES

LE PARADIS APARTMENTS	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 4 570	R 6 380	R 8 280	R 6 380
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 5 340	R 7 150	R 9 050	R 7 150
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%

LE PARADIS APARTMENTS	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
Room Only	Per Apartment	Per Apartment		
Le Paradis 2 Bedroom Apartment*	R 2 742	R 3 828	R 4 968	R 3 828
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 3 204	R 4 290	R 5 430	R 4 290
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

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*Breakfast available at Harbour House Hotel at a surcharge



MANOR HOUSE		
Manor House	4	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.
Wood-Fired Hot Tub Manor House	1	Situated in the Manor House. Open plan room with freestanding solid cast bath and a balcony with private Wood-Fired Hot Tub, with views of the pool and ocean. Sleeps 2 + 1.

NEW WING		
Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.

INTERNATIONAL RACK RATES				
ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 4 900	R 6 990	R 10 120	R 6 990
Wood-Fired Hot Tub Manor House	R 5 370	R 7 470	R 10 630	R 7 470
NEW WING				
Standard Studios	R 3 620	R 4 880	R 7 200	R 4 880
Harbour Road Studios	R 3 950	R 5 570	R 8 060	R 5 570
Village Studios	R 3 950	R 5 570	R 8 060	R 5 570
Sky Vista Studios	R 4 160	R 5 810	R 8 400	R 5 810
Sea View Studios	R 4 470	R 6 330	R 9 220	R 6 330
Sky Sea View Studios	R 4 660	R 6 650	R 9 670	R 6 650
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%				
ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 2 940	R 4 194	R 6 072	R 4 194
Wood-Fired Hot Tub Manor House	R 3 222	R 4 482	R 6 378	R 4 482
NEW WING				
Standard Studios	R 2 172	R 2 928	R 4 320	R 2 928
Harbour Road Studios	R 2 370	R 3 342	R 4 836	R 3 342
Village Studios	R 2 370	R 3 342	R 4 836	R 3 342
Sky Vista Studios	R 2 496	R 3 486	R 5 040	R 3 486
Sea View Studios	R 2 682	R 3 798	R 5 532	R 3 798
Sky Sea View Studios	R 2 796	R 3 990	R 5 802	R 3 990
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

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HARBOUR SQUARE SUITES

HARBOUR SQUARE

Village Rooms	5	Rooms located on the first floor has a balcony with seating and rooms on the second floor a Juliette balcony. The rooms offer a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Sky Rooms	3	Located on the third floor, these rooms offer ocean views with a Juliette balcony. Fitted with a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Village Suite	1	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony. 59-61m ² . Sleeps 2 + 2.
Wood-Fired Hot Tub Village Suite	3	Located on the first floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with own Wood-Fired Hot Tub and extensive ocean views. 61m ² . Sleeps 2 + 2.
Bay Suite	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Sky Suite	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Two Bedroom Village Suite	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Suite	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Suite	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 3 620	R 4 880	R 7 200	R 4 880
Sky Rooms	R 3 950	R 5 570	R 8 060	R 5 570
Village Suite	R 3 950	R 5 570	R 8 060	R 5 570
Bay Suite	R 4 160	R 5 810	R 8 400	R 5 810
Wood-Fired Hot Tub Village Suite	R 4 430	R 6 060	R 8 590	R 6 060
Sky Suite	R 4 540	R 6 410	R 9 370	R 6 410

INTER-LEADING FAMILY ROOMS

ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Two Bedroom Village Suite	R 7 570	R 10 450	R 15 260	R 10 450
Two Bedroom Bay Suite	R 7 780	R 10 700	R 15 600	R 10 700
Two Bedroom Sky Suite	R 8 480	R 11 970	R 17 440	R 11 970
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%

ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 2 172	R 2 928	R 4 320	R 2 928
Sky Rooms	R 2 370	R 3 342	R 4 836	R 3 342
Village Suite	R 2 370	R 3 342	R 4 836	R 3 342
Bay Suite	R 2 496	R 3 486	R 5 040	R 3 486
Wood-Fired Hot Tub Village Suite	R 2 658	R 3 636	R 5 154	R 3 636
Sky Suite	R 2 724	R 3 846	R 5 622	R 3 846

INTER-LEADING FAMILY ROOMS

ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Two Bedroom Village Suite	R 4 542	R 6 270	R 9 156	R 6 270
Two Bedroom Bay Suite	R 4 668	R 6 420	R 9 360	R 6 420
Two Bedroom Sky Suite	R 5 088	R 7 182	R 10 464	R 7 182
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

Le Paradis

LUXURY SERVICED APARTMENTS

LE PARADIS APARTMENTS *

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Indoor fireplace and BBQ. Sleeps 4 + 2.
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INTERNATIONAL RACK RATES

LE PARADIS APARTMENTS	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 5 030	R 7 150	R 9 940	R 7 150
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 5 870	R 8 010	R 10 860	R 8 010
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 40%

LE PARADIS APARTMENTS	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 3 018	R 4 290	R 5 964	R 4 290
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 3 522	R 4 806	R 6 516	R 4 806
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

*Breakfast is served at Harbour House Hotel when booking B&B rate for Le Paradis



VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: 01 May 2024 - 30 April 2026
 COMPANY: _____
 SOURCE: _____
 SIGNED: _____

GENERAL

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a breakfast, ewith Le Paradis both room only and breakfast rates (please refer to rate sheet)
- A 3-night minimum length of stay applies during **Festive Peak** periods noted below.
 - 14 Dec '23 - 06 Jan '24 (Festive)
 - 13 Dec '24 - 04 Jan '25 (Festive)
- Peak deposit and cancellation policy applies over the following rate periods as noted below.
 - 13 Dec '24 - 04 Jan '25 (Festive)
 - 12 Dec '25 - 10 Jan '26 (Festive)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

CHILD SHARING POLICY

- Sharing children must be requested at the time of booking.
- Children over the age of 14 years are considered adults and must occupy their own room.
- Should a daybed be occupied, a baby cot may not be added and vice versa.
- Third adult travelling must occupy their own room.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Day/Sofabed (3 -14 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.
- One child up to and including 2 years old can be accommodated in cot.
- Children from 3 - 14 years may share with adults on a sofa bed or daybed in selected rooms only.

Manor House Romantic	-	Daybed sleeps 1 child
New Wing Studios	-	Daybed sleeps 1 child
Harbour Square Suites	-	2 x Daybeds sleep 2 children
Le Paradis	-	2 x Daybeds sleep 2 children

CHECK-IN AND CHECK-OUT DETAILS

- Check-in at 22 Harbour Road, Hermanus.
- Check-in from 15h00. • Check-out by 11h00.



BAR RATES

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact your Village N Life Trade Account Executive to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

PEAK DEPOSIT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API.
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by Village N Life prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.



VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT

Tel 📞 +27 (0)21 430 4048
E-mail ✉️ res@vnltrade.com
groups@vnltrade.com
Web 🌐 www.vnltrade.com

SALES SUPPORT

Tel 📞 +27 (0)21 430 4047
E-mail ✉️ support@vnltrade.com
Web 🌐 www.vnltrade.com

ACCOUNTS

Tel 📞 +27 (0)87 743 2410
E-mail ✉️ debtors@vnlhospitality.co.za

TRADE RELATIONSHIP MANAGER

Jaco de Villiers
Tel 📞 +27 (0)71 617 1619
E-mail ✉️ trm@villagenlife.com

TRADE ACCOUNT EXECUTIVE

Aaminah van Oudtshoorn
Tel 📞 +27 (0)81 049 4059
E-mail ✉️ tradeexec@villagenlife.com

HERMANUS COLLECTION CONTACT DETAILS

Tel 📞 +27 (0)28 312 1799
E-mail ✉️ res@harbourhousehotel.co.za
Web 🌐 www.harbourhousehotel.co.za
Physical Address 22 Harbour Road, Hermanus
Check in for Manor House, New Wing, Harbour Square and Le Paradis Apartments.

BANKING DETAILS

CURRENT ACCOUNT Harbour House Hotel (Pty) Ltd
BANK Nedbank
BRANCH Winelands
BRANCH CODE 198765
CURRENT ACCOUNT 1146022085

