

# PEZULA

SUITES NATURE RETREAT 78

|   |    |  |
|---|----|--|
| Nature Suite <i>inspire. Reward. Spoil.</i>             | 9  | Located on the ground floor, our Nature Suites give guests a grounded nature experience. Unwind after a full day of knysna activities and make your way outside to heal with the sights, sounds and smells of Mother Nature. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Sky Vista Suite   | 13 | Located on the upper floor, our luxurious Sky Vista Suite offers gorgeous views of the Pezula landscape. Gaze at the golf course, knysna lagoon or ocean during the day and get swept away by the sparkling stars at night. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1  |
| Sky Panoramic Suite                                     | 15 | Located on the upper floor, our Sky Panoramic Suite offers a luxurious experience paired with majestic views of our Garden Route paradise. Enjoy spacious, serene Suites and a superior nature hotel experience. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Nature Studio (with induction stove)                    | 1  | Located on the ground floor with direct access to the lush gardens and grounds, Nature Studios are equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m <sup>2</sup> ) Sleeps 2+1  |
| Wood-Fired Hot Tub Nature Studio (with induction stove) | 5  | Located on the ground floor with direct access to the lush gardens and grounds with your own Wood Fired Hot Tub, these Studios are also equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m <sup>2</sup> ) Sleeps 2+1   |
| Eco Suite   | 6  | Located on the upper floor with views of the nursery or lagoon, our Eco-Suites are spacious and luxuriously finished*(no air conditioning). Available in Large (79m <sup>2</sup> ) Sleeps 2+1  |
| Wood-Fired Hot Tub Nature Suite                         | 17 | These tranquil and romantic ground floor suites each come with their own private Wood-Fired Hot Tub. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   | 1  | Located on the ground floor, offering Wood-Fired Hot Tub, a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2  |
| Sky Vista One Bedroom Executive Suite                   | 1  | Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2   |
| Nature Inter-leading Suite                              | 4  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years.  |
| Sky Vista Inter-leading Suite                           | 3  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years. |
| Wood-Fired Hot Tub Nature Inter-leading Suite           | 2  | Inter-leading option consisting of one Wood-Fired Hot Tub Large and Standard Suite with a shared front door. This ground floor Suite comes with their own Wood-Fired Hot Tub. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years.   |
| Sky Panoramic Inter-leading Suite                       | 1  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years. |

INTERNATIONAL RACK RATES

| ROOM TYPE   | 01 May '24 - 31 Aug '24 | 01 Sept '24 - 31 Oct '24 | 01 Nov '24 - 12 Dec '24 | 13 Dec '24 - 04 Jan '25 | 05 Jan '25 - 30 Apr '25 |
|---|-------------------------|--------------------------|-------------------------|-------------------------|-------------------------|
| <b>Breakfast included</b>                               | <b>Per Suite</b>        | <b>Per Suite</b>         | <b>Per Suite</b>        | <b>Per Suite</b>        | <b>Per Suite</b>        |
| Nature Large Suite                                      | R 3 690                 | R 4 750                  | R 5 990                 | R 7 250                 | R 5 990                 |
| Nature Studio (with induction stove)                    | R 3 690                 | R 4 750                  | R 5 990                 | R 7 250                 | R 5 990                 |
| Sky Vista Large Suite                                   | R 3 990                 | R 5 190                  | R 6 490                 | R 7 950                 | R 6 490                 |
| Eco Suite   | R 3 990                 | R 5 190                  | R 6 490                 | R 7 950                 | R 6 490                 |
| Nature Extra Large Suite                                | R 4 200                 | R 5 300                  | R 6 900                 | R 8 230                 | R 6 900                 |
| Wood-Fired Hot Tub Nature Large Suite                   | R 4 600                 | R 5 700                  | R 7 300                 | R 8 630                 | R 7 300                 |
| Wood-Fired Hot Tub Nature Studio (with induction stove) | R 4 600                 | R 5 700                  | R 7 300                 | R 8 630                 | R 7 300                 |
| Sky Panoramic Large Suite                               | R 4 750                 | R 5 850                  | R 7 750                 | R 9 250                 | R 7 750                 |
| Sky Vista Extra Large Suite                             | R 4 750                 | R 5 850                  | R 7 750                 | R 9 250                 | R 7 750                 |
| Wood-Fired Hot Tub Nature Extra Large Suite             | R 5 080                 | R 6 180                  | R 7 780                 | R 9 110                 | R 7 780                 |
| Sky Panoramic Extra Large Suite                         | R 5 330                 | R 6 490                  | R 8 170                 | R 9 570                 | R 8 170                 |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   | R 5 920                 | R 7 250                  | R 9 850                 | R 11 950                | R 9 850                 |
| Sky Vista One Bedroom Executive Suite                   | R 5 920                 | R 7 250                  | R 9 850                 | R 11 950                | R 9 850                 |
| <b>FAMILY SUITES</b>                                    |                         |                          |                         |                         |                         |
| Nature Inter-leading Suite                              | R 6 045                 | R 7 675                  | R 9 895                 | R 11 855                | R 9 895                 |
| Sky Vista Inter-leading Suite                           | R 6 745                 | R 8 445                  | R 10 995                | R 13 225                | R 10 995                |
| Wood-Fired Hot Tub Nature Inter-leading Suite           | R 7 380                 | R 9 030                  | R 11 430                | R 13 425                | R 11 430                |
| Sky Panoramic Inter-leading Suite                       | R 7 705                 | R 9 415                  | R 12 045                | R 14 195                | R 12 045                |
| <b>Children</b>   | <b>Per Child</b>        | <b>Per Child</b>         | <b>Per Child</b>        | <b>Per Child</b>        | <b>Per Child</b>        |
| Chaise Lounger (3-12 yrs)                               | R575                    | R575                     | R575                    | R750                    | R575                    |
| Cot (0-2 yrs)   | Free                    | Free                     | Free                    | Free                    | Free                    |

# PEZULA

## NATURE RETREAT

| STO NETT RATES 30%                                      |     | 01 May '24 - 31 Aug '24 | 01 Sept '24 - 31 Oct '24 | 01 Nov '24 - 12 Dec '24 | 13 Dec '24 - 04 Jan '25 | 05 Jan '25 - 30 Apr '25 |
|---|-----|-------------------------|--------------------------|-------------------------|-------------------------|-------------------------|
| ROOM TYPE   | 30% | Per Suite               | Per Suite                | Per Suite               | Per Suite               | Per Suite               |
| <b>Breakfast included</b>                               |     |                         |                          |                         |                         |                         |
| Nature Large Suite                                      |     | R 2 583                 | R 3 325                  | R 4 193                 | R 5 075                 | R 4 193                 |
| Nature Studio (with induction stove)                    |     | R 2 583                 | R 3 325                  | R 4 193                 | R 5 075                 | R 4 193                 |
| Sky Vista Large Suite                                   |     | R 2 793                 | R 3 633                  | R 4 543                 | R 5 565                 | R 4 543                 |
| Eco Suite   |     | R 2 793                 | R 3 633                  | R 4 543                 | R 5 565                 | R 4 543                 |
|   |     |                         |                          |                         |                         |                         |
| Nature Extra Large Suite                                |     | R 2 940                 | R 3 710                  | R 4 830                 | R 5 761                 | R 4 830                 |
| Wood-Fired Hot Tub Nature Large Suite                   |     | R 3 220                 | R 3 990                  | R 5 110                 | R 6 041                 | R 5 110                 |
| Wood-Fired Hot Tub Nature Studio (with induction stove) |     | R 3 220                 | R 3 990                  | R 5 110                 | R 6 041                 | R 5 110                 |
|   |     |                         |                          |                         |                         |                         |
| Sky Panoramic Large Suite                               |     | R 3 325                 | R 4 095                  | R 5 425                 | R 6 475                 | R 5 425                 |
| Sky Vista Extra Large Suite                             |     | R 3 325                 | R 4 095                  | R 5 425                 | R 6 475                 | R 5 425                 |
|   |     |                         |                          |                         |                         |                         |
| Wood-Fired Hot Tub Nature Extra Large Suite             |     | R 3 556                 | R 4 326                  | R 5 446                 | R 6 377                 | R 5 446                 |
| Sky Panoramic Extra Large Suite                         |     | R 3 731                 | R 4 543                  | R 5 719                 | R 6 699                 | R 5 719                 |
|   |     |                         |                          |                         |                         |                         |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   |     | R 4 144                 | R 5 075                  | R 6 895                 | R 8 365                 | R 6 895                 |
| Sky Vista One Bedroom Executive Suite                   |     | R 4 144                 | R 5 075                  | R 6 895                 | R 8 365                 | R 6 895                 |
|   |     |                         |                          |                         |                         |                         |
| <b>FAMILY SUITES</b>                                    |     |                         |                          |                         |                         |                         |
| Nature Inter-leading Suite                              |     | R 4 232                 | R 5 373                  | R 6 927                 | R 8 299                 | R 6 927                 |
| Sky Vista Inter-leading Suite                           |     | R 4 722                 | R 5 912                  | R 7 697                 | R 9 258                 | R 7 697                 |
| Wood-Fired Hot Tub Nature Inter-leading Suite           |     | R 5 166                 | R 6 321                  | R 8 001                 | R 9 398                 | R 8 001                 |
| Sky Panoramic Inter-leading Suite                       |     | R 5 394                 | R 6 591                  | R 8 432                 | R 9 937                 | R 8 432                 |
| <b>Children</b>   |     |                         |                          |                         |                         |                         |
| Chaise Lounger (3-12 yrs)                               |     | R575                    | R575                     | R575                    | R750                    | R575                    |
| Cot (0-2 yrs)   |     | Free                    | Free                     | Free                    | Free                    | Free                    |

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

|                   |                          |                     |   |
|-------------------|--------------------------|---------------------|---|
| VNL Trade Support | TEL: +27 (0) 21 437 9700 | +27 (0) 21 437 9700 | E-MAIL: <a href="mailto:res@vnitrade.com">res@vnitrade.com</a>                    |
|                   |                          |                     | WEB: <a href="http://www.pezulanatureretreat.com">www.pezulanatureretreat.com</a> |

# PEZULA

## SUITES NATURE RETREAT

78

|   |    |  |
|---|----|--|
| Nature Suite <i>inspire. Reward. Spoil.</i>             | 9  | Located on the ground floor, our Nature Suites give guests a grounded nature experience. Unwind after a full day of knysna activities and make your way outside to heal with the sights, sounds and smells of Mother Nature. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Sky Vista Suite   | 13 | Located on the upper floor, our luxurious Sky Vista Suite offers gorgeous views of the Pezula landscape. Gaze at the golf course, knysna lagoon or ocean during the day and get swept away by the sparkling stars at night. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1  |
| Sky Panoramic Suite                                     | 15 | Located on the upper floor, our Sky Panoramic Suite offers a luxurious experience paired with majestic views of our Garden Route paradise. Enjoy spacious, serene Suites and a superior nature hotel experience. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Nature Studio (with induction stove)                    | 1  | Located on the ground floor with direct access to the lush gardens and grounds, Nature Studios are equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m <sup>2</sup> ) Sleeps 2+1  |
| Wood-Fired Hot Tub Nature Studio (with induction stove) | 5  | Located on the ground floor with direct access to the lush gardens and grounds with your own Wood Fired Hot Tub, these Studios are also equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m <sup>2</sup> ) Sleeps 2+1   |
| Eco Suite   | 6  | Located on the upper floor with views of the nursery or lagoon, our Eco-Suites are spacious and luxuriously finished*(no air conditioning). Available in Large (79m <sup>2</sup> ) Sleeps 2+1  |
| Wood-Fired Hot Tub Nature Suite                         | 17 | These tranquil and romantic ground floor suites each come with their own private Wood-Fired Hot Tub. Available in Large (74m <sup>2</sup> ) and Extra-Large (86m <sup>2</sup> ) Sleeps 2+1   |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   | 1  | Located on the ground floor, offering Wood-Fired Hot Tub, a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2  |
| Sky Vista One Bedroom Executive Suite                   | 1  | Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2   |
| Nature Inter-leading Suite                              | 4  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years.  |
| Sky Vista Inter-leading Suite                           | 3  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years. |
| Wood-Fired Hot Tub Nature Inter-leading Suite           | 2  | Inter-leading option consisting of one Wood-Fired Hot Tub Large and Standard Suite with a shared front door. This ground floor Suite comes with their own Wood-Fired Hot Tub. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years.   |
| Sky Panoramic Inter-leading Suite                       | 1  | Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m <sup>2</sup> ) Sleeps 2 adults and 2 children under the age of 18 years. |

### INTERNATIONAL RACK RATES

| ROOM TYPE   | 01 May '25 - 31 Aug '25 | 01 Sept '25 - 31 Oct '25 | 01 Nov '25 - 11 Dec '25 | 12 Dec '25 - 10 Jan '26 | 11 Jan '26 - 30 Apr '26 |
|---|-------------------------|--------------------------|-------------------------|-------------------------|-------------------------|
| <b>Breakfast included</b>                               | <b>Per Suite</b>        | <b>Per Suite</b>         | <b>Per Suite</b>        | <b>Per Suite</b>        | <b>Per Suite</b>        |
| Nature Large Suite                                      | R 4 060                 | R 5 230                  | R 6 590                 | R 7 980                 | R 6 590                 |
| Nature Studio (with induction stove)                    | R 4 060                 | R 5 230                  | R 6 590                 | R 7 980                 | R 6 590                 |
| Sky Vista Large Suite                                   | R 4 390                 | R 5 710                  | R 7 140                 | R 8 750                 | R 7 140                 |
| Eco Suite   | R 4 390                 | R 5 710                  | R 7 140                 | R 8 750                 | R 7 140                 |
| Nature Extra Large Suite                                | R 4 620                 | R 5 830                  | R 7 590                 | R 9 050                 | R 7 590                 |
| Wood-Fired Hot Tub Nature Large Suite                   | R 5 020                 | R 6 230                  | R 7 990                 | R 9 450                 | R 7 990                 |
| Wood-Fired Hot Tub Nature Studio (with induction stove) | R 5 020                 | R 6 230                  | R 7 990                 | R 9 450                 | R 7 990                 |
| Sky Panoramic Large Suite                               | R 5 230                 | R 6 440                  | R 8 530                 | R 10 180                | R 8 530                 |
| Sky Vista Extra Large Suite                             | R 5 230                 | R 6 440                  | R 8 530                 | R 10 180                | R 8 530                 |
| Wood-Fired Hot Tub Nature Extra Large Suite             | R 5 590                 | R 6 800                  | R 8 560                 | R 10 020                | R 8 560                 |
| Sky Panoramic Extra Large Suite                         | R 5 870                 | R 7 140                  | R 8 990                 | R 10 520                | R 8 990                 |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   | R 6 510                 | R 7 980                  | R 10 840                | R 13 150                | R 10 840                |
| Sky Vista One Bedroom Executive Suite                   | R 6 510                 | R 7 980                  | R 10 840                | R 13 150                | R 10 840                |
| <b>FAMILY SUITES</b>                                    |                         |                          |                         |                         |                         |
| Nature Inter-leading Suite                              | R 6 650                 | R 8 445                  | R 10 885                | R 13 040                | R 10 885                |
| Sky Vista Inter-leading Suite                           | R 7 425                 | R 9 295                  | R 12 100                | R 14 555                | R 12 100                |
| Wood-Fired Hot Tub Nature Inter-leading Suite           | R 8 100                 | R 9 915                  | R 12 555                | R 14 745                | R 12 555                |
| Sky Panoramic Inter-leading Suite                       | R 8 485                 | R 10 360                 | R 13 255                | R 15 610                | R 13 255                |
| <b>Children</b>   | <b>Per Child</b>        | <b>Per Child</b>         | <b>Per Child</b>        | <b>Per Child</b>        | <b>Per Child</b>        |
| Chaise Lounger (3-12 yrs)                               | R810                    | R990                     | R990                    | R1 360                  | R990                    |
| Cot (0-2 yrs)   | R 0                     | R 0                      | R 0                     | R 0                     | R 0                     |



30%

STO NETT RATES 30%

| ROOM TYPE   | 01 May '25 - 31 Aug '25 | 01 Sept '25 - 31 Oct '25 | 01 Nov '2 - 11 Dec '25 | 12 Dec '25 - 10 Jan '26 | 11 Jan '26 - 30 Apr '26 |
|---|-------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| <b>Breakfast included</b>                               | <b>Per Suite</b>        | <b>Per Suite</b>         | <b>Per Suite</b>       | <b>Per Suite</b>        | <b>Per Suite</b>        |
| Nature Large Suite                                      | R 2 842                 | R 3 661                  | R 4 613                | R 5 586                 | R 4 613                 |
| Nature Studio (with induction stove)                    | R 2 842                 | R 3 661                  | R 4 613                | R 5 586                 | R 4 613                 |
| Sky Vista Large Suite                                   | R 3 073                 | R 3 997                  | R 4 998                | R 6 125                 | R 4 998                 |
| Eco Suite   | R 3 073                 | R 3 997                  | R 4 998                | R 6 125                 | R 4 998                 |
| Nature Extra Large Suite                                | R 3 234                 | R 4 081                  | R 5 313                | R 6 335                 | R 5 313                 |
| Wood-Fired Hot Tub Nature Large Suite                   | R 3 514                 | R 4 361                  | R 5 593                | R 6 615                 | R 5 593                 |
| Wood-Fired Hot Tub Nature Studio (with induction stove) | R 3 514                 | R 4 361                  | R 5 593                | R 6 615                 | R 5 593                 |
| Sky Panoramic Large Suite                               | R 3 661                 | R 4 508                  | R 5 971                | R 7 126                 | R 5 971                 |
| Sky Vista Extra Large Suite                             | R 3 661                 | R 4 508                  | R 5 971                | R 7 126                 | R 5 971                 |
| Wood-Fired Hot Tub Nature Extra Large Suite             | R 3 913                 | R 4 760                  | R 5 992                | R 7 014                 | R 5 992                 |
| Sky Panoramic Extra Large Suite                         | R 4 109                 | R 4 998                  | R 6 293                | R 7 364                 | R 6 293                 |
| Wood-Fired Hot Tub Nature One Bedroom Executive Suite   | R 4 557                 | R 5 586                  | R 7 588                | R 9 205                 | R 7 588                 |
| Sky Vista One Bedroom Executive Suite                   | R 4 557                 | R 5 586                  | R 7 588                | R 9 205                 | R 7 588                 |
| <b>FAMILY SUITES</b>                                    |                         |                          |                        |                         |                         |
| Nature Inter-leading Suite                              | R 4 655                 | R 5 912                  | R 7 620                | R 9 128                 | R 7 620                 |
| Sky Vista Inter-leading Suite                           | R 5 198                 | R 6 507                  | R 8 470                | R 10 189                | R 8 470                 |
| Wood-Fired Hot Tub Nature Inter-leading Suite           | R 5 670                 | R 6 941                  | R 8 789                | R 10 322                | R 8 789                 |
| Sky Panoramic Inter-leading Suite                       | R 5 940                 | R 7 252                  | R 9 279                | R 10 927                | R 9 279                 |
| <b>Children</b>   | <b>Per Child</b>        | <b>Per Child</b>         | <b>Per Child</b>       | <b>Per Child</b>        | <b>Per Child</b>        |
| Chaise Lounger (3-12 yrs)                               | R810                    | R990                     | R990                   | R1 360                  | R990                    |
| Cot (0-2 yrs)   | R0                      | R0                       | R0                     | R0                      | R0                      |

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

|                   |                          |   |
|-------------------|--------------------------|---|
| VNL Trade Support | TEL: +27 (0) 21 437 9700 | E-MAIL: <a href="mailto:res@vnltrade.com">res@vnltrade.com</a><br>WEB: <a href="http://www.pezulanatureretreat.com">www.pezulanatureretreat.com</a> |
|-------------------|--------------------------|---|

# PEZULA

## NATURE RETREAT

*Inspire. Reward. Spoil.*

### VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: 01 May 2024 - 30 April 2026

COMPANY: \_\_\_\_\_

SOURCE: \_\_\_\_\_

SIGNED: \_\_\_\_\_

#### **GENERAL**

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of breakfast
- A 3-night minimum length of stay applies during **Festive Peak period** noted below.
  - 13 Dec '24 - 04 Jan '25 (Festive)
  - 12 Dec '25 - 10 Jan '26 (Festive)
- Peak deposit and cancellation policy applies over the following rate periods as noted below.
  - 13 Dec '24 - 04 Jan '25 (Festive)
  - 12 Dec '25 - 10 Jan '26 (Festive)
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
- Limited complimentary wood supplied per Suite

#### **CHILD SHARING POLICY**

- Sharing children must be requested at the time of booking.
  - All suites can accommodate one infant and/or one child.
  - One child up to and including 2 years old can be accommodated in a cot.
  - One child from 3 - 12 years may share with adults on a chaise lounge/daybed.
  - Chaise lounge/daybed have a length restriction and we therefore do not allow children with a height exceeding 1.65 metres to sleep on them.
  - Children over the age of 12 years are considered adults and must occupy their own room.
  - Third adult travelling must occupy their own room.
  - Inter-leading family suites can sleep 2 adults and 2 children under the age of 18 years.
  - Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
  - Children sharing on a Chaise lounge/daybed (3 -12 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.
- Selected suites can accommodate 2 adults and 2 children under 12.

#### **CHECK-IN AND CHECK-OUT DETAILS**

- Check-in at Lagoon View Drive, Sparrebosch, Knysna.
- Check-in from 15h00. • Check-out by 11h00.

#### **BAR RATES**

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact your Village N Life Trade Account Executive to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

# PEZULA

## NATURE RETREAT

*Inspire. Reward. Spoil.*

### **FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:**

#### **PAYMENT**

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will

#### PEAK DEPOSIT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will

#### STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

#### PEAK CANCELLATION

30% During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

#### REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

### **GROUP RESERVATION BOOKING CONDITIONS:**

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

|                       |   |   |
|-----------------------|---|---|
| Book and Pay 8 rooms  | : | Receive 1 complimentary single room [9th room free]   |
| Book and Pay 15 rooms | : | Receive 1 complimentary single room [16th room free] and<br>50% off an additional room [17th room at 50% discount]            |
| Book and Pay 20 rooms | : | Receive 2 complimentary single rooms [21st and 22nd rooms free] and<br>50% off an additional room [23rd room at 50% discount] |

### **MARKETING:**

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by Village N Life prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.

# PEZULA

## NATURE RETREAT

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### VILLAGE N LIFE CONTACT DETAILS

#### TRADE SUPPORT

Tel 📞 +27 (0)21 437 9700  
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[groups@vnltrade.com](mailto:groups@vnltrade.com)  
Web 🌐 [www.vnltrade.com](http://www.vnltrade.com)

#### HEAD OF TRADE

Jaco de Villiers  
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#### SALES SUPPORT

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#### TRADE ACCOUNT EXECUTIVE

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#### ACCOUNTS

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### PEZULA NATURE RETREAT DETAILS

Tel 📞 +27 (0)44 302 3333  
Web 🌐 [www.pezulahotel.com](http://www.pezulahotel.com)  
Physical Address Lagoon View Drive, Sparrebosch, Knysna

### BANKING DETAILS

Account Name Pezula Resort Hotel and Spa (Pty) Ltd  
Bank NEDBANK  
Branch Code 198765  
Current Account 1212734092