



HARBOUR HOUSE
HERMANUS
HOTEL & APARTMENTS

MANOR HOUSE		
Manor House	4	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.
Wood-Fired Hot Tub Manor House	1	Situated in the Manor House. Open plan room with freestanding solid cast bath and a balcony with private Wood-Fired Hot Tub, with views of the pool and ocean. Sleeps 2 + 1.

NEW WING		
Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m ² . Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m ² . Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m ² . Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m ² . Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m ² . Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m ² . Sleeps 2 + 1.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 4 450	R 6 240	R 8 430	R 6 240
Wood-Fired Hot Tub Manor House	R 4 880	R 6 670	R 8 860	R 6 670
NEW WING				
Standard Studios	R 3 290	R 4 360	R 6 000	R 4 360
Harbour Road Studios	R 3 590	R 4 970	R 6 720	R 4 970
Village Studios	R 3 590	R 4 970	R 6 720	R 4 970
Sky Vista Studios	R 3 780	R 5 190	R 7 000	R 5 190
Sea View Studios	R 4 060	R 5 650	R 7 680	R 5 650
Sky Sea View Studios	R 4 240	R 5 940	R 8 060	R 5 940
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%

ROOM TYPE	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 3 338	R 4 680	R 6 323	R 4 680
Wood-Fired Hot Tub Manor House	R 3 660	R 5 003	R 6 645	R 5 003
NEW WING				
Standard Studios	R 2 468	R 3 270	R 4 500	R 3 270
Harbour Road Studios	R 2 693	R 3 728	R 5 040	R 3 728
Village Studios	R 2 693	R 3 728	R 5 040	R 3 728
Sky Vista Studios	R 2 835	R 3 893	R 5 250	R 3 893
Sea View Studios	R 3 045	R 4 238	R 5 760	R 4 238
Sky Sea View Studios	R 3 180	R 4 455	R 6 045	R 4 455
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.



HARBOUR SQUARE

Village Rooms	5	Rooms located on the first floor has a balcony with seating and rooms on the second floor a Juliette balcony. The rooms offer a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Sky Rooms	3	Located on the third floor, these rooms offer ocean views with a Juliette balcony. Fitted with a vanity bath and shower with enclosed toilet. 28m ² . Sleeps 2.
Village Suite	1	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony. 59-61m ² . Sleeps 2 + 2.
Wood-Fired Hot Tub Village Suite	3	Located on the first floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with own Wood-Fired Hot Tub and extensive ocean views. 61m ² . Sleeps 2 + 2.
Bay Suite	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Sky Suite	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m ² . Sleeps 2 + 2.
Two Bedroom Village Suite	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Suite	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Suite	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 3 290	R 4 360	R 6 000	R 4 360
Sky Rooms	R 3 590	R 4 970	R 6 720	R 4 970
Village Suite	R 3 590	R 4 970	R 6 720	R 4 970
Bay Suite	R 3 780	R 5 190	R 7 000	R 5 190
Wood-Fired Hot Tub Village Suite	R 4 030	R 5 410	R 7 160	R 5 410
Sky Suite	R 4 130	R 5 720	R 7 810	R 5 720

INTER-LEADING FAMILY ROOMS

Two Bedroom Village Suite	R 6 880	R 9 330	R 12 720	R 9 330
Two Bedroom Bay Suite	R 7 070	R 9 550	R 13 000	R 9 550
Two Bedroom Sky Suite	R 7 710	R 10 690	R 14 530	R 10 690
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%

ROOM TYPE	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 2 468	R 3 270	R 4 500	R 3 270
Sky Rooms	R 2 693	R 3 728	R 5 040	R 3 728
Village Suite	R 2 693	R 3 728	R 5 040	R 3 728
Bay Suite	R 2 835	R 3 893	R 5 250	R 3 893
Wood-Fired Hot Tub Village Suite	R 3 023	R 4 058	R 5 370	R 4 058
Sky Suite	R 3 098	R 4 290	R 5 858	R 4 290

INTER-LEADING FAMILY ROOMS

Two Bedroom Village Suite	R 5 160	R 6 998	R 9 540	R 6 998
Two Bedroom Bay Suite	R 5 303	R 7 163	R 9 750	R 7 163
Two Bedroom Sky Suite	R 5 783	R 8 018	R 10 898	R 8 018
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

Le Paradis

LUXURY SERVICED APARTMENTS

LE PARADIS APARTMENTS *

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Indoor fireplace and BBQ. Sleeps 4 + 2.
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INTERNATIONAL RACK RATES

LE PARADIS APARTMENTS	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 4 570	R 6 380	R 8 280	R 6 380
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 5 340	R 7 150	R 9 050	R 7 150
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%

LE PARADIS APARTMENTS	1 May '24 - 31 Jul '24	1 Aug '24 - 12 Dec '24	13 Dec '24 - 04 Jan '25	05 Jan '25 - 30 Apr '25
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 3 428	R 4 785	R 6 210	R 4 785
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 4 005	R 5 363	R 6 788	R 5 363
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 720	R 880	R 1 210	R 880
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

*Breakfast available at Harbour House Hotel at a surcharge



MANOR HOUSE		
Manor House	4	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.
Wood-Fired Hot Tub Manor House	1	Situated in the Manor House. Open plan room with freestanding solid cast bath and a balcony with private Wood-Fired Hot Tub, with views of the pool and ocean. Sleeps 2 + 1.

NEW WING		
Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony. 37m². Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views. 37m². Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean. 37m². Sleeps 2 + 1.

INTERNATIONAL RACK RATES				
ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 4 900	R 6 990	R 10 120	R 6 990
Wood-Fired Hot Tub Manor House	R 5 370	R 7 470	R 10 630	R 7 470
NEW WING				
Standard Studios	R 3 620	R 4 880	R 7 200	R 4 880
Harbour Road Studios	R 3 950	R 5 570	R 8 060	R 5 570
Village Studios	R 3 950	R 5 570	R 8 060	R 5 570
Sky Vista Studios	R 4 160	R 5 810	R 8 400	R 5 810
Sea View Studios	R 4 470	R 6 330	R 9 220	R 6 330
Sky Sea View Studios	R 4 660	R 6 650	R 9 670	R 6 650
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%				
ROOM TYPE	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
MANOR HOUSE				
Manor House	R 3 675	R 5 243	R 7 590	R 5 243
Wood-Fired Hot Tub Manor House	R 4 028	R 5 603	R 7 973	R 5 603
NEW WING				
Standard Studios	R 2 715	R 3 660	R 5 400	R 3 660
Harbour Road Studios	R 2 963	R 4 178	R 6 045	R 4 178
Village Studios	R 2 963	R 4 178	R 6 045	R 4 178
Sky Vista Studios	R 3 120	R 4 358	R 6 300	R 4 358
Sea View Studios	R 3 353	R 4 748	R 6 915	R 4 748
Sky Sea View Studios	R 3 495	R 4 988	R 7 253	R 4 988
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

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HARBOUR SQUARE

Village Rooms	5	Rooms located on the first floor has a balcony with seating and rooms on the second floor a Juliette balcony. The rooms offer a vanity bath and shower with enclosed toilet. 28m². Sleeps 2.
Sky Rooms	3	Located on the third floor, these rooms offer ocean views with a Juliette balcony. Fitted with a vanity bath and shower with enclosed toilet. 28m². Sleeps 2.
Village Suite	1	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony. 59-61m². Sleeps 2 + 2.
Wood-Fired Hot Tub Village Suite	3	Located on the first floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with own Wood-Fired Hot Tub and extensive ocean views. 61m². Sleeps 2 + 2.
Bay Suite	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m². Sleeps 2 + 2.
Sky Suite	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. 61m². Sleeps 2 + 2.
Two Bedroom Village Suite	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Suite	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Suite	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

INTERNATIONAL RACK RATES

ROOM TYPE	1 May '25 - 31 Jul '25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 3 620	R 4 880	R 7 200	R 4 880
Sky Rooms	R 3 950	R 5 570	R 8 060	R 5 570
Village Suite	R 3 950	R 5 570	R 8 060	R 5 570
Bay Suite	R 4 160	R 5 810	R 8 400	R 5 810
Wood-Fired Hot Tub Village Suite	R 4 430	R 6 060	R 8 590	R 6 060
Sky Suite	R 4 540	R 6 410	R 9 370	R 6 410
INTER-LEADING FAMILY ROOMS				
Two Bedroom Village Suite	R 7 570	R 10 450	R 15 260	R 10 450
Two Bedroom Bay Suite	R 7 780	R 10 700	R 15 600	R 10 700
Two Bedroom Sky Suite	R 8 480	R 11 970	R 17 440	R 11 970
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%

ROOM TYPE	1 May '25 - 31 Jul '25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 2 715	R 3 660	R 5 400	R 3 660
Sky Rooms	R 2 963	R 4 178	R 6 045	R 4 178
Village Suite	R 2 963	R 4 178	R 6 045	R 4 178
Bay Suite	R 3 120	R 4 358	R 6 300	R 4 358
Wood-Fired Hot Tub Village Suite	R 3 323	R 4 545	R 6 443	R 4 545
Sky Suite	R 3 405	R 4 808	R 7 028	R 4 808
INTER-LEADING FAMILY ROOMS				
Two Bedroom Village Suite	R 5 678	R 7 838	R 11 445	R 7 838
Two Bedroom Bay Suite	R 5 835	R 8 025	R 11 700	R 8 025
Two Bedroom Sky Suite	R 6 360	R 8 978	R 13 080	R 8 978
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

Le Paradis

LUXURY SERVICED APARTMENTS

LE PARADIS APARTMENTS *

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Indoor fireplace and BBQ. Sleeps 4 + 2.
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INTERNATIONAL RACK RATES

LE PARADIS APARTMENTS	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 5 030	R 7 150	R 9 940	R 7 150
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 5 870	R 8 010	R 10 860	R 8 010
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

STO nett rates 25%

LE PARADIS APARTMENTS	1 May '25 - 31 Jul ' 25	1 Aug '25 - 11 Dec '25	12 Dec '25 - 10 Jan '26	11 Jan '26 - 30 Apr '26
Room Only	Per Apartment	Per Apartment	Per Apartment	Per Apartment
Le Paradis 2 Bedroom Apartment*	R 3 773	R 5 363	R 7 455	R 5 363
Bed and Breakfast				
Le Paradis 2 Bedroom Apartment	R 4 403	R 6 008	R 8 145	R 6 008
Children Sharing	Per Child	Per Child	Per Child	Per Child
Sofa / Daybed	R 810	R 990	R 1 360	R 990
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

*Breakfast is served at Harbour House Hotel when booking B&B rate for Le Paradis



VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: 01 May 2024 - 30 April 2026
 COMPANY: _____
 SOURCE: _____
 SIGNED: _____

GENERAL

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a breakfast, ewith Le Paradis both room only and breakfast rates (please refer to rate sheet)
- A 3-night minimum length of stay applies during **Festive Peak** periods noted below.
 - 14 Dec '23 - 06 Jan '24 (Festive)
 - 13 Dec '24 - 04 Jan '25 (Festive)
- Peak deposit and cancellation policy applies over the following rate periods as noted below.
 - 13 Dec '24 - 04 Jan '25 (Festive)
 - 12 Dec '25 - 10 Jan '26 (Festive)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

CHILD SHARING POLICY

- Sharing children must be requested at the time of booking.
- Children over the age of 14 years are considered adults and must occupy their own room.
- Should a daybed be occupied, a baby cot may not be added and vice versa.
- Third adult travelling must occupy their own room.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Day/Sofabed (3 -14 years) or a cot (0- **25%**
- One child up to and including 2 years old can be accommodated in cot.
- Children from 3 - 14 years may share with adults on a sofa bed or daybed in selected rooms only.

Manor House Romantic	-	Daybed sleeps 1 child
New Wing Studios	-	Daybed sleeps 1 child
Harbour Square Suites	-	2 x Daybeds sleep 2 children
Le Paradis	-	2 x Daybeds sleep 2 children

CHECK-IN AND CHECK-OUT DETAILS

- Check-in at 22 Harbour Road, Hermanus.
- Check-in from 15h00. • Check-out by 11h00.

BAR RATES

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact your Village N Life Trade Account Executive to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:



PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

PEAK DEPOSIT Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API.
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by Village N Life prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.



VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT

Tel ■ +27 (0)21 437 9700
E-mail ✉ res@vntrade.com
groups@vntrade.com
Web ↗ www.vntrade.com

SALES SUPPORT

Tel ■ +27 (0)21 437 9700
E-mail ✉ support@vntrade.com
Web ↗ www.vntrade.com

ACCOUNTS

Tel ■ +27 (0)21 430 4410
E-mail debtors@vnihospitality.co.za

TRADE RELATIONSHIP MANAGER

Jaco de Villiers
Tel ■ +27 (0)71 617 1619
E-mail ✉ trm@villagenlife.com

TRADE ACCOUNT EXECUTIVE

Aaminah van Oudstroom
Tel ■ +27 (0)81 04 94059
E-mail ✉ tradeexec@villagenlife.com

HERMANUS COLLECTION CONTACT DETAILS

Tel ■ +27 (0)28 312 1799
E-mail res@harbourhousehotel.co.za
Web www.harbourhousehotel.co.za
Physical Address 22 Harbour Road, Hermanus
Check in for Manor House, New Wing, Harbour Square and Le Paradis Apartments.

BANKING DETAILS

25%

CURRENT ACCOUNT Harbour House Hotel (Pty) Ltd
BANK Nedbank
BRANCH Winelands
BRANCH CODE 198765
CURRENT ACCOUNT 1146022085

25%

25%