

# PEZULA

## NATURE HOTEL & SPA

**SUITES**

Nature Standard Suite	3	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 74m <sup>2</sup>
Wood-Fired Hot Tub Nature Standard Suite	4	Tranquil ground floor suites with natural garden views each with their own private Wood-Fired Hot Tub. Approx. 74m <sup>2</sup>   Sleeps 2 + 1
Sky Vista Standard Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or
Sky Panoramic Standard Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx.
Nature Large Suite	9	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 79m <sup>2</sup>
Nature Studio (with induction stove)	0	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Additional feature
Sky Vista Large Suite	8	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or
Sky Panoramic Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities.
Nature Extra Large Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 86m <sup>2</sup>
Wood-Fired Hot Tub Nature Extra Large Suite	2	Tranquil ground floor suites with natural garden views each with their own private Wood-Fired Hot Tub. Approx. 86m <sup>2</sup>   Sleeps 2 + 1
Sky Vista Extra Large Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or
Sky Panoramic Extra Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with the luxurious amenities.
Nature Residence	1	Located on the ground floor, offering a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>
Sky Vista Residence	1	Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen.
Nature Inter-leading Suite	3	Ground Floor Suites with natural garden views and hidden kids play areas located in the gardens. Consists of one Extra Large and one Standard Suite with a shared
Sky Vista Inter-leading Suite	3	Upper Level Suites with elevated views of the gardens and either distant golf, lagoon or ocean views. Consists of one Extra Large and one Standard Suite with a
Sky Panoramic Inter-leading Suite	2	Upper Level Suites with sweeping views of the golf course as well as either the ocean or lagoon in the distance. Consists of one Extra Large and one Standard

**DOMESTIC RACK RATES**

ROOM TYPE	01 Apr '22 - 30 Sept '22	01 Oct '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
<b>Breakfast included</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>
Nature Standard Suite	R 2 183	R 2 753	R 4 283	R 3 593
Sky Vista Standard Suite	R 2 408	R 3 030	R 4 718	R 3 960
Wood-Fired Hot Tub Nature Standard Suite	R 2 483	R 3 053	R 4 583	R 3 893
Sky Panoramic Standard Suite	R 2 768	R 3 495	R 5 430	R 4 560
Nature Large Suite	R 2 430	R 3 060	R 4 770	R 3 990
Sky Vista Large Suite	R 2 678	R 3 375	R 5 243	R 4 395
Sky Panoramic Large Suite	R 3 075	R 3 870	R 6 015	R 5 048
Nature Extra Large Suite	R 2 678	R 3 375	R 5 243	R 4 395
Sky Vista Extra Large Suite	R 2 940	R 3 705	R 5 768	R 4 830
Wood-Fired Hot Tub Nature Extra Large Suite	R 2 978	R 3 675	R 5 543	R 4 695
Sky Panoramic Extra Large Suite	R 3 375	R 4 253	R 6 623	R 5 558
Nature Residence	R 3 210	R 4 050	R 6 278	R 5 273
Sky Vista Residence	R 3 525	R 4 433	R 6 908	R 5 783
<b>FAMILY SUITES</b>				
Nature Inter-leading Suite	R 3 773	R 4 748	R 7 380	R 6 188
Sky Vista Inter-leading Suite	R 4 140	R 5 213	R 8 115	R 6 810
Sky Panoramic Inter-leading Suite	R 4 763	R 6 008	R 9 338	R 7 823
	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Chaise Lounger (3-12 yrs)	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free

**STO NETT RATES** 25%

ROOM TYPE	01 Apr '22 - 30 Sept '22	01 Oct '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
<b>Breakfast included</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>
Nature Standard Suite	R 1 637	R 2 064	R 3 212	R 2 694
Sky Vista Standard Suite	R 1 806	R 2 273	R 3 538	R 2 970
Wood-Fired Hot Tub Nature Standard Suite	R 1 862	R 2 289	R 3 437	R 2 919
Sky Panoramic Standard Suite	R 2 076	R 2 621	R 4 073	R 3 420
Nature Large Suite	R 1 823	R 2 295	R 3 578	R 2 993
Sky Vista Large Suite	R 2 008	R 2 531	R 3 932	R 3 296
Sky Panoramic Large Suite	R 2 306	R 2 903	R 4 511	R 3 786
Nature Extra Large Suite	R 2 008	R 2 531	R 3 932	R 3 296
Sky Vista Extra Large Suite	R 2 205	R 2 779	R 4 326	R 3 623
Wood-Fired Hot Tub Nature Extra Large Suite	R 2 233	R 2 756	R 4 157	R 3 521
Sky Panoramic Extra Large Suite	R 2 531	R 3 189	R 4 967	R 4 168
Nature Residence	R 2 408	R 3 038	R 4 708	R 3 954
Sky Vista Residence	R 2 644	R 3 324	R 5 181	R 4 337
<b>FAMILY SUITES</b>				

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Nature Inter-leading Suite	R 2 829	R 3 561	R 5 535	R 4 641
Sky Vista Inter-leading Suite	R 3 105	R 3 909	R 6 086	R 5 108
Sky Panoramic Inter-leading Suite	R 3 572	R 4 506	R 7 003	R 5 867
	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Chaise Lounger (3-12 yrs)	R350	R350	R550	R350
Cot (0-2 yrs)		Free	Free	Free

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NATURE HOTEL & SPA

SUITES	55	
Nature Standard Suite	3	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 74m <sup>2</sup>   Sleeps 2 + 1
Wood-Fired Hot Tub Suite Standard	4	Tranquil ground floor suites with natural garden views each with their own private Wood-Fired Hot Tub. Approx. 74m <sup>2</sup>   Sleeps 2 + 1
Sky Vista Standard Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 74m <sup>2</sup>   Sleeps 2 +
Sky Panoramic Standard Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 74m <sup>2</sup>   Sleeps 2 + 1
Nature Large Suite	9	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 79m <sup>2</sup>   Sleeps 2 + 1
Nature Studio (with induction stove)	0	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Additional feature two-plate induction stove.
Sky Vista Large Suite	8	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 79m <sup>2</sup>   Sleeps 2 +
Sky Panoramic Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 79m <sup>2</sup>   Sleeps 2 + 1
Nature Extra Large Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 86m <sup>2</sup>   Sleeps 2 + 1
Wood-Fired Hot Tub Suite Extra Large	2	Tranquil ground floor suites with natural garden views each with their own private Wood-Fired Hot Tub. Approx. 86m <sup>2</sup>   Sleeps 2 + 1
Sky Vista Extra Large Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 86m <sup>2</sup>   Sleeps 2 +
Sky Panoramic Extra Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with the luxurious amenities. Approx. 86m <sup>2</sup>   Sleeps 2 + 1
Nature Residence	1	Located on the ground floor, offering a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2
Sky Vista Residence	1	Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m <sup>2</sup>   Sleeps 2 + 2
Nature Inter-leading Suite	3	Ground Floor Suites with natural garden views and hidden kids play areas located in the gardens. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m <sup>2</sup>
Sky Vista Inter-leading Suite	3	Upper Level Suites with elevated views of the gardens and either distant golf, lagoon or ocean views. Consists of one Extra Large and one Standard Suite with a shared front door. Approx.
Sky Panoramic Inter-leading Suite	2	Upper Level Suites with sweeping views of the golf course as well as either the ocean or lagoon in the distance. Consists of one Extra Large and one Standard Suite with a shared front door.

**DOMESTIC RACK RATES**

ROOM TYPE	01 May '23 - 31 Aug '23	01 Sept '23 - 31 Oct '23	01 Nov '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
<b>Breakfast included</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>
Nature Standard Suite	R 2 333	R 2 948	R 3 848	R 4 583	R 3 848
Sky Vista Standard Suite	R 2 573	R 3 240	R 3 960	R 4 718	R 3 960
Wood-Fired Hot Tub Nature Standard Suite	R 2 655	R 3 263	R 4 163	R 4 905	R 4 163
Sky Panoramic Standard Suite	R 2 963	R 3 743	R 4 883	R 5 813	R 4 883
Nature Large Suite	R 2 603	R 3 278	R 4 268	R 5 108	R 4 268
Sky Vista Large Suite	R 2 865	R 3 615	R 4 703	R 5 610	R 4 703
Sky Panoramic Large Suite	R 3 293	R 4 140	R 5 400	R 6 435	R 5 400
Nature Extra Large Suite	R 2 865	R 3 615	R 4 703	R 5 610	R 4 703
Sky Vista Extra Large Suite	R 3 143	R 3 968	R 5 168	R 6 173	R 5 168
Wood-Fired Hot Tub Nature Extra Large Suite	R 3 188	R 3 930	R 5 025	R 5 933	R 5 025
Sky Panoramic Extra Large Suite	R 3 615	R 4 553	R 5 948	R 7 088	R 5 948
Nature Residence	R 3 435	R 4 335	R 6 165	R 7 470	R 6 165
Sky Vista Residence	R 3 773	R 4 740	R 6 713	R 8 138	R 6 713
<b>FAMILY SUITES</b>					
Nature Inter-leading Suite	R 4 035	R 5 078	R 6 623	R 7 898	R 6 623
Sky Vista Inter-leading Suite	R 4 433	R 5 580	R 7 290	R 8 685	R 7 290
Sky Panoramic Inter-leading Suite	R 5 093	R 6 428	R 8 370	R 9 990	R 8 370
	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Chaise Lounger (3-12 yrs)	R350	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free	Free

**STO NETT RATES** 25%

ROOM TYPE	01 May '23 - 31 Aug '23	01 Sept '23 - 31 Oct '23	01 Nov '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
<b>Breakfast included</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>	<b>Per Suite</b>
Nature Standard Suite	R 1 749	R 2 211	R 2 886	R 3 437	R 2 886
Sky Vista Standard Suite	R 1 929	R 2 430	R 2 970	R 3 538	R 2 970
Wood-Fired Hot Tub Nature Standard Suite	R 1 991	R 2 447	R 3 122	R 3 679	R 3 122
Sky Panoramic Standard Suite	R 2 222	R 2 807	R 3 662	R 4 359	R 3 662
Nature Large Suite	R 1 952	R 2 458	R 3 201	R 3 831	R 3 201
Sky Vista Large Suite	R 2 149	R 2 711	R 3 527	R 4 208	R 3 527
Sky Panoramic Large Suite	R 2 469	R 3 105	R 4 050	R 4 826	R 4 050
Nature Extra Large Suite	R 2 149	R 2 711	R 3 527	R 4 208	R 3 527
Sky Vista Extra Large Suite	R 2 357	R 2 976	R 3 876	R 4 629	R 3 876
Wood-Fired Hot Tub Suite Extra Large	R 2 391	R 2 948	R 3 769	R 4 449	R 3 769
Sky Panoramic Extra Large Suite	R 2 711	R 3 414	R 4 461	R 5 316	R 4 461
Nature Residence	R 2 576	R 3 251	R 4 624	R 5 603	R 4 624
Sky Vista Residence	R 2 829	R 3 555	R 5 034	R 6 103	R 5 034
<b>FAMILY SUITES</b>					
Nature Inter-leading Suite	R 3 026	R 3 808	R 4 967	R 5 923	R 4 967
Sky Vista Inter-leading Suite	R 3 324	R 4 185	R 5 468	R 6 514	R 5 468
Sky Panoramic Inter-leading Suite	R 3 819	R 4 821	R 6 278	R 7 493	R 6 278
	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Chaise Lounger (3-12 yrs)	R350	R350	R350	R550	R350
Cot (0-2 yrs)		Free	Free	Free	Free

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### VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: 1 April 2022 -30 April 2024

COMPANY: \_\_\_\_\_

SOURCE: \_\_\_\_\_

SIGNED: \_\_\_\_\_

#### **GENERAL**

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a plated breakfast
- A 3-night minimum length of stay applies during Peak periods noted above.

16 Dec '22 - 07 Jan '23 (Festive)	06 - 09 April '23 (Easter)
15 Dec '23 - 06 Jan '24 (Festive)	29 Mar - 09 April '24 (Easter)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
- Limited complimentary wood supplied per Suite

#### **CHILD SHARING POLICY**

- Sharing children must be requested at the time of booking.
- All suites can accommodate one infant and/or one child.
- One child up to and including 2 years old can be accommodated in a cot.
- One child from 3 - 12 years may share with adults on a chaise lounge/daybed.
- Chaise lounge/daybed have a length restriction and we therefore do not allow children with a height exceeding 1.65 metres to sleep on them.
- Children over the age of 12 years are considered adults and must occupy their own room.
- Third adult travelling must occupy their own room.
- Inter-leading family suites can sleep 2 adults and 2 children under the age of 18 years.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Chaise lounge/daybed (3 -12 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.

#### **CHECK-IN AND CHECK-OUT DETAILS**

- Check-in at Lagoon View Drive, Sparrebosch, Knysna.
- Check-in from 15h00. • Check-out by 11h00.

#### **BAR RATES**

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

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## NATURE HOTEL & SPA

### FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

#### PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

#### PEAK PAYMENT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

#### STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

#### PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

#### REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

### GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

#### MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.

# PEZULA

NATURE HOTEL & SPA

## VILLAGE N LIFE CONTACT DETAILS

### TRADE SUPPORT

Tel 📞 +27 (0)21 430 4048  
E-mail ✉️ [res@vnltrade.com](mailto:res@vnltrade.com)  
[groups@vnltrade.com](mailto:groups@vnltrade.com)  
Web 🌐 [www.vnltrade.com](http://www.vnltrade.com)

### SALES SUPPORT

Tel 📞 +27 (0)21 430 4047  
E-mail ✉️ [support@vnltrade.com](mailto:support@vnltrade.com)  
Web 🌐 [www.vnltrade.com](http://www.vnltrade.com)

### ACCOUNTS

Tel 📞 +27 (0)87 743 2410  
E-mail ✉️ [debtors@vnlhospitality.co.za](mailto:debtors@vnlhospitality.co.za)

## PEZULA NATURE HOTEL & SPA CONTACT DETAILS

Tel 📞 +27 (0)44 302 3333  
Web 🌐 [www.pezulahotel.com](http://www.pezulahotel.com)  
Physical Address Lagoon View Drive, Sparrebosch, Knysna

## BANKING DETAILS

Account Name Pezula Resort Hotel and Spa (Pty) Ltd  
Bank NEDBANK  
Branch Code 198765  
Current Account 1212734092