



**HARBOUR HOUSE  
HERMANUS**  
HOTEL & APARTMENTS



**MANOR HOUSE**

Manor House	5	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.
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**NEW WING**

Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony.   37m <sup>2</sup> . Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony.   37m <sup>2</sup> . Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views.   37m <sup>2</sup> . Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views.   37m <sup>2</sup> . Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean.   37m <sup>2</sup> . Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean.   37m <sup>2</sup> . Sleeps 2 + 1.

**INTERNATIONAL RACK RATES**

ROOM TYPE	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
<b>MANOR HOUSE</b>				
Manor House	R 4 160	R 5 830	R 7 880	R 5 940
<b>NEW WING</b>				
Standard Studios	R 2 790	R 3 700	R 5 090	R 3 860
Harbour Road Studios	R 2 790	R 3 700	R 5 090	R 3 860
Village Studios	R 3 050	R 4 220	R 5 710	R 4 300
Sky Vista Studios	R 3 200	R 4 400	R 6 000	R 4 500
Sea View Studios	R 3 450	R 4 800	R 6 520	R 4 890
Sky Sea View Studios	R 3 600	R 5 050	R 6 850	R 5 150
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

**STO nett rates 35%**

ROOM TYPE	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
<b>MANOR HOUSE</b>				
Manor House	R 2 704	R 3 790	R 5 122	R 3 861
<b>NEW WING</b>				
Standard Studios	R 1 814	R 2 405	R 3 309	R 2 509
Harbour Road Studios	R 1 814	R 2 405	R 3 309	R 2 509
Village Studios	R 1 983	R 2 743	R 3 712	R 2 795
Sky Vista Studios	R 2 080	R 2 860	R 3 900	R 2 925
Sea View Studios	R 2 243	R 3 120	R 4 238	R 3 179
Sky Sea View Studios	R 2 340	R 3 283	R 4 453	R 3 348
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

**HARBOUR SQUARE**

Village Rooms	5	Located on the first and second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony.   59-61m <sup>2</sup> . Sleeps 2 + 2.
Sky Rooms	3	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Village Residence	4	Located on the first floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Bay Residence	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Sky Residence	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Two Bedroom Village Residence	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Residence	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Residence	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

**INTERNATIONAL RACK RATES**

ROOM TYPE	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 2 360	R 3 130	R 4 200	R 3 300
Sky Rooms	R 2 600	R 3 500	R 4 700	R 3 680
Village Residence	R 2 950	R 3 980	R 5 360	R 4 220
Bay Residence	R 3 300	R 4 320	R 5 820	R 4 950
Sky Residence	R 3 500	R 4 500	R 6 100	R 5 200
<b>INTER-LEADING FAMILY ROOMS</b>				
Two Bedroom Village Residence	R 4 130	R 5 545	R 7 460	R 5 870
Two Bedroom Bay Residence	R 4 480	R 5 885	R 7 920	R 6 600
Two Bedroom Sky Residence	R 4 800	R 6 250	R 8 450	R 7 040
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

**STO nett rates** 35%

ROOM TYPE	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 1 534	R 2 035	R 2 730	R 2 145
Sky Rooms	R 1 690	R 2 275	R 3 055	R 2 392
Village Residence	R 1 918	R 2 587	R 3 484	R 2 743
Bay Residence	R 2 145	R 2 808	R 3 783	R 3 218
Sky Residence	R 2 275	R 2 925	R 3 965	R 3 380
<b>INTER-LEADING FAMILY ROOMS</b>				
Children Sharing	R 2 685	R 3 604	R 4 849	R 3 816
Sofa / Daybed	R 2 912	R 3 825	R 5 148	R 4 290
Cot (per child 0 - 2 years)	R 3 120	R 4 063	R 5 493	R 4 576
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

# Le Paradis

LUXURY SERVICED APARTMENTS

**LE PARADIS APARTMENTS \***

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Sleeps 4 + 2.
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**INTERNATIONAL RACK RATES**

LE PARADIS APARTMENTS	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
Le Paradis 2 Bedroom Apartment*	R 3 880	R 5 420	R 7 040	R 5 270
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

**STO nett rates 35%**

LE PARADIS APARTMENTS	1 May '22 - 31 Jul '22	1 Aug '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
	Per Room	Per Room	Per Room	Per Room
Le Paradis 2 Bedroom Apartment*	R 2 522	R 3 523	R 4 576	R 3 426
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 300	R 350	R 400	R 350

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\*Breakfast not included.



**HARBOUR HOUSE**  
**HERMANUS**  
HOTEL & APARTMENTS



<b>MANOR HOUSE</b>		
Manor House	5	Situated in the Manor House. Open plan rooms with freestanding solid cast baths and a balcony or patio, with views of the pool and ocean. Sleeps 2 + 1.

<b>NEW WING</b>		
Standard Studios	3	Located on the first floor at the rear. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony.   37m². Sleeps 2 + 1.
Harbour Road Studios	3	Located on the first floor at the front. These studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony.   37m². Sleeps 2 + 1.
Village Studios	3	Located on the second floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views.   37m². Sleeps 2 + 1.
Sky Vista Studios	3	Located on the third floor, these rear facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with partial ocean views.   37m². Sleeps 2 + 1.
Sea View Studios	3	Located on the second floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean.   37m². Sleeps 2 + 1.
Sky Sea View Studios	3	Located on the third floor, these front facing studios offer a lounge area, kitchenette and en-suite bathroom. Studios have a private balcony with panoramic views of Walker Bay and the ocean.   37m². Sleeps 2 + 1.

**INTERNATIONAL RACK RATES**

ROOM TYPE	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	Per Room	Per Room	Per Room	Per Room
<b>MANOR HOUSE</b>				
Manor House	R 4 450	R 6 240	R 8 430	R 6 360
<b>NEW WING</b>				
Standard Studios	R 2 990	R 3 960	R 5 450	R 4 130
Harbour Road Studios	R 2 990	R 3 960	R 5 450	R 4 130
Village Studios	R 3 260	R 4 520	R 6 110	R 4 600
Sky Vista Studios	R 3 420	R 4 710	R 6 420	R 4 820
Sea View Studios	R 3 690	R 5 140	R 6 980	R 5 230
Sky Sea View Studios	R 3 850	R 5 400	R 7 330	R 5 510
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

**STO nett rates 35%**

ROOM TYPE	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	Per Room	Per Room	Per Room	Per Room
<b>MANOR HOUSE</b>				
Manor House	R 2 893	R 4 056	R 5 480	R 4 134
<b>NEW WING</b>				
Standard Studios	R 1 944	R 2 574	R 3 543	R 2 685
Harbour Road Studios	R 1 944	R 2 574	R 3 543	R 2 685
Village Studios	R 2 119	R 2 938	R 3 972	R 2 990
Sky Vista Studios	R 2 223	R 3 062	R 4 173	R 3 133
Sea View Studios	R 2 399	R 3 341	R 4 537	R 3 400
Sky Sea View Studios	R 2 503	R 3 510	R 4 765	R 3 582
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

VNL Trade Support	Tel: +27 (0) 21 437 9700	E-MAIL: <a href="mailto:res@vntrade.com">res@vntrade.com</a> WEB: <a href="http://www.hermanuscollection.co.za">www.hermanuscollection.co.za</a>
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**HARBOUR SQUARE**  
SUITES

**HARBOUR SQUARE**

Village Rooms	5	Located on the first and second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony.   59-61m <sup>2</sup> . Sleeps 2 + 2.
Sky Rooms	3	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Village Residence	4	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Bay Residence	2	Located on the second floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Sky Residence	3	Located on the top floor, the Residence offers a separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views.   61m <sup>2</sup> . Sleeps 2 + 2.
Two Bedroom Village Residence	1	Located on the first floor, the Residence offers two separate en-suite rooms with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a shared balcony with ocean views Sleeps 2 + 2.
Two Bedroom Bay Residence	1	Located on the second floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with ocean views. Sleeps 2 + 2.
Two Bedroom Sky Residence	1	Located on the top floor, the Residence offers two separate en-suite room with the addition of an open-plan living area, dining space and fully equipped kitchen, leading to a balcony with extensive ocean views. Sleeps 2 + 2.

**INTERNATIONAL RACK RATES**

ROOM TYPE	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 2 530	R 3 350	R 4 490	R 3 530
Sky Rooms	R 2 780	R 3 750	R 5 030	R 3 940
Village Residence	R 3 160	R 4 260	R 5 740	R 4 520
Bay Residence	R 3 530	R 4 620	R 6 230	R 5 300
Sky Residence	R 3 750	R 4 820	R 6 530	R 5 560

**INTER-LEADING FAMILY ROOMS**

Two Bedroom Village Residence	R 4 425	R 5 935	R 7 985	R 6 285
Two Bedroom Bay Residence	R 4 795	R 6 295	R 8 475	R 7 065
Two Bedroom Sky Residence	R 5 140	R 6 695	R 9 045	R 7 530
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

**STO nett rates** 35%

ROOM TYPE	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	Per Room	Per Room	Per Room	Per Room
Village Rooms	R 1 645	R 2 178	R 2 919	R 2 295
Sky Rooms	R 1 807	R 2 438	R 3 270	R 2 561
Village Residence	R 2 054	R 2 769	R 3 731	R 2 938
Bay Residence	R 2 295	R 3 003	R 4 050	R 3 445
Sky Residence	R 2 438	R 3 133	R 4 245	R 3 614

**INTER-LEADING FAMILY ROOMS**

Children Sharing	R 2 876	R 3 858	R 5 190	R 4 085
Sofa / Daybed	R 3 117	R 4 092	R 5 509	R 4 592
Cot (per child 0 - 2 years)	R 3 341	R 4 352	R 5 879	R 4 895
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

# Le Paradis

LUXURY SERVICED APARTMENTS

**LE PARADIS APARTMENTS \***

Le Paradis 2 Bedroom Apartment*	4	Adjacent to the New Wing and Manor House, 2 bedroom duplex self-catering apartments offering ocean views from the patio, main bedroom and living areas. Sleeps 4 + 2.
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**INTERNATIONAL RACK RATES**

LE PARADIS APARTMENTS	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	<b>Per Apartment</b>	<b>Per Apartment</b>	<b>Per Apartment</b>	<b>Per Apartment</b>
Le Paradis 2 Bedroom Apartment*	R 4 150	R 5 800	R 7 530	R 5 640
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

**STO nett rates** 35%

LE PARADIS APARTMENTS	1 May '23 - 31 Jul '23	1 Aug '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
	<b>Per Apartment</b>	<b>Per Apartment</b>		
Le Paradis 2 Bedroom Apartment*	R 2 698	R 3 770	R 4 895	R 3 666
<b>Children Sharing</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>	<b>Per Child</b>
Sofa / Daybed	R 650	R 800	R 1 100	R 850
Cot (per child 0 - 2 years)	R 0	R 0	R 0	R 0

Reservations and Child Sharing Policy are subject to Booking Terms &amp; Conditions.

\*Breakfast not included.



**VILLAGE N LIFE TERMS & CONDITIONS**

VALIDITY: \_\_\_\_\_  
COMPANY: \_\_\_\_\_  
SOURCE: \_\_\_\_\_  
SIGNED: \_\_\_\_\_

**GENERAL**

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a plated breakfast, except \*Le Paradis Apartments which is quoted on a room only basis.
- A 3-night minimum length of stay applies during Peak periods noted below.

tbc Sep / Oct 2022 (Whale Festival)	16 Dec '22 - 07 Jan '23 (Festive)
06 - 09 Apr '23 (Easter)	tbc Sep / Oct 2023 (Whale Festival)
15 Dec '23 - 06 Jan '24 (Festive)	29-31 Mar '24 (Easter)

- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

**CHILD SHARING POLICY**

- Sharing children must be requested at the time of booking.
- Children over the age of 14 years are considered adults and must occupy their own room.
- Should a daybed be occupied, a baby cot may not be added and vice versa.
- Third adult travelling must occupy their own room.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Day/Sofabed (3 -14 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.
- One child up to and including 2 years old can be accommodated in cot.
- Children from 3 - 14 years may share with adults on a sofa bed or daybed in selected rooms only.

Manor House Romantic	-	Daybed sleeps 1 child
New Wing Studios	-	Daybed sleeps 1 child
Harbour Square Residence	-	2 x Daybeds sleep 2 children
Le Paradis	-	2 x Daybeds sleep 2 children

**CHECK-IN AND CHECK-OUT DETAILS**

- Check-in at 22 Harbour Road, Hermanus.
- Check-in from 15h00.      • Check-out by 11h00.



**BAR RATES**

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

**FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:**

**PAYMENT**

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

PEAK PAYMENT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

**GROUP RESERVATION BOOKING CONDITIONS:**

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API.
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

**MARKETING:**

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.





## VILLAGE N LIFE CONTACT DETAILS

### TRADE SUPPORT

Tel 📞 +27 (0)21 430 4048  
E-mail ✉️ [res@vnltrade.com](mailto:res@vnltrade.com)  
[groups@vnltrade.com](mailto:groups@vnltrade.com)  
Web 🌐 [www.vnltrade.com](http://www.vnltrade.com)

### TRADE RELATIONSHIP MANAGER

Jaco de Villiers  
Tel 📞 +27 (0)71 617 1619  
E-mail ✉️ [trm@villagenlife.com](mailto:trm@villagenlife.com)

### SALES SUPPORT

Tel 📞 +27 (0)21 430 4047  
E-mail ✉️ [support@vnltrade.com](mailto:support@vnltrade.com)  
Web 🌐 [www.vnltrade.com](http://www.vnltrade.com)

### ACCOUNTS

Tel 📞 +27 (0)87 743 2410  
E-mail [debtors@vnlhospitality.co.za](mailto:debtors@vnlhospitality.co.za)

## HERMANUS COLLECTION CONTACT DETAILS

Tel 📞 +27 (0)28 312 1799  
E-mail [res@harbourhousehotel.co.za](mailto:res@harbourhousehotel.co.za)  
Web [www.harbourhousehotel.co.za](http://www.harbourhousehotel.co.za)  
Physical Address 22 Harbour Road, Hermanus  
*Check in for Manor House, New Wing, Harbour Square and Le Paradis Apartments.*

## BANKING DETAILS

CURRENT ACCOUNT	Harbour House Hotel (Pty) Ltd
BANK	Nedbank
BRANCH	Winelands
BRANCH CODE	198765
CURRENT ACCOUNT	1146022085