

SUITES

Nature Suite	21	Located on the ground floor, our Nature Suites give guests a grounded nature experience. Unwind after a full day of Knysna activities and make your way outside to heal with the sights, sounds and smells of Mother Nature. Available in Standard (74m ²); Large (79m ²) and Extra-Large (86m ²) Sleeps 2+1
Sky Vista Suite	12	Located on the upper floor, our luxurious Sky Vista Suite offers gorgeous views of the Pezula landscape. Gaze at the golf course, Knysna lagoon or ocean during the day and get swept away by the sparkling stars at night. Available in Standard (74m ²); Large (79m ²) and Extra-Large (86m ²) Sleeps 2+1
Sky Panoramic Suite	12	Located on the upper floor, our Sky Panoramic Suite offers a luxurious experience paired with majestic views of our Garden Route paradise. Enjoy spacious, serene Suites and a superior nature hotel experience. Available in Standard (74m ²); Large (79m ²) and Extra-Large (86m ²) Sleeps 2+1
Nature Studio (with induction stove)	6	Located on the ground floor with direct access to the lush gardens and grounds, Nature Studios are equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m ²) Sleeps 2+1
Eco Suite	6	Located on the upper floor with views of the nursery or lagoon, our Eco-Suites are spacious and luxuriously finished*(no air conditioning). Available in Large (79m ²) Sleeps 2+1
Wood-Fired Hot Tub Nature Suite	10	These tranquil and romantic ground floor suites each come with their own private Wood-Fired Hot Tub. Available in Standard (74m ²) and Extra-Large (86m ²) Sleeps 2+1
Nature Residence	1	Our one-bedroom units offer a lounge, dining room, and fully equipped kitchen and separate on-suite bedroom. Large glass sliding doors open up to a patio. (164m ²) Sleeps 2+2
Sky Vista Residence	1	Our one-bedroom units offer a lounge, dining room, and fully equipped kitchen and separate on-suite bedroom. Large glass sliding doors open up to a balcony. (164m ²) Sleeps 2+2
Nature Inter-leading Suite	5	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. (160m ²) Sleeps 2+2
Sky Vista Inter-leading Suite	3	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, Knysna lagoon, and the ocean. (160m ²) Sleeps 2+2
Sky Panoramic Inter-leading Suite	2	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, Knysna lagoon, and the ocean. (160m ²) Sleeps 2+2

ITA RATES

ROOM TYPE	01 Apr '22 - 30 Sept '22	01 Oct '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 30 Apr '23
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite
Nature Standard Suite	R 2 910	R 3 670	R 5 710	R 4 790
Sky Vista Standard Suite	R 3 210	R 4 040	R 6 290	R 5 280
Wood-Fired Hot Tub Nature Standard Suite	R 3 310	R 4 070	R 6 110	R 5 190
Sky Panoramic Standard Suite	R 3 690	R 4 660	R 7 240	R 6 080
Nature Large Suite	R 3 240	R 4 080	R 6 360	R 5 320
Nature Studio (with induction stove)	R 3 240	R 4 080	R 6 360	R 5 320
Eco Suite	R 3 570	R 4 500	R 6 990	R 5 860
Sky Vista Large Suite	R 3 570	R 4 500	R 6 990	R 5 860
Sky Panoramic Large Suite	R 4 100	R 5 160	R 8 020	R 6 730
Nature Extra Large Suite	R 3 570	R 4 500	R 6 990	R 5 860
Sky Vista Extra Large Suite	R 3 920	R 4 940	R 7 690	R 6 440
Wood-Fired Hot Tub Nature Extra Large Suite	R 3 970	R 4 900	R 7 390	R 6 260
Sky Panoramic Extra Large Suite	R 4 500	R 5 670	R 8 830	R 7 410
Nature Residence	R 4 280	R 5 400	R 8 370	R 7 030
Sky Vista Residence	R 4 700	R 5 910	R 9 210	R 7 710
FAMILY SUITES				
Nature Inter-leading Suite	R 5 030	R 6 330	R 9 840	R 8 250
Sky Vista Inter-leading Suite	R 5 520	R 6 950	R 10 820	R 9 080
Sky Panoramic Inter-leading Suite	R 6 350	R 8 010	R 12 450	R 10 430
	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

PEZULA

NATURE HOTEL & SPA

SUITES

Nature Suite	21	Located on the ground floor, our Nature Suites give guests a grounded nature experience. Unwind after a full day of knysna activities and make your way outside to heal with the sights, sounds and smells of Mother Nature. Available in Standard (74m²); Large (79m²) and Extra-Large (86m²) Sleeps 2+1
Sky Vista Suite	12	Located on the upper floor, our luxurious Sky Vista Suite offers gorgeous views of the Pezula landscape. Gaze at the golf course, Knysna lagoon or ocean during the day and get swept away by the sparkling stars at night. Available in Standard (74m²); Large (79m²) and Extra-Large (86m²) Sleeps 2+1
Sky Panoramic Suite	12	Located on the upper floor, our Sky Panoramic Suite offers a luxurious experience paired with majestic views of our Garden Route paradise. Enjoy spacious, serene Suites and a superior nature hotel experience. Available in Standard (74m²); Large (79m²) and Extra-Large (86m²) Sleeps 2+1
Nature Studio (with induction stove)	6	Located on the ground floor with direct access to the lush gardens and grounds, Nature Studios are equipped with induction cooking facilities making them ideal for more independent travellers. *(no air conditioning) Available in Large (79m²) Sleeps 2+1
Eco Suite	6	Located on the upper floor with views of the nursery or lagoon, our Eco-Suites are spacious and luxuriously finished*(no air conditioning). Available in Large (79m²) Sleeps 2+1
Wood-Fired Hot Tub Nature Suite	10	These tranquil and romantic ground floor suites each come with their own private Wood-Fired Hot Tub. Available in Standard (74m²) and Extra-Large (86m²) Sleeps 2+1
Nature Residence	1	Our one-bedroom units offer a lounge, dining room, and fully equipped kitchen and separate on-suite bedroom. Large glass sliding doors open up to a patio. (164m²) Sleeps 2+2
Sky Vista Residence	1	Our one-bedroom units offer a lounge, dining room, and fully equipped kitchen and separate on-suite bedroom. Large glass sliding doors open up to a balcony. (164m²) Sleeps 2+2
Nature Inter-leading Suite	5	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. (160m²) Sleeps 2+2
Sky Vista Inter-leading Suite	3	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m²) Sleeps 2+2
Sky Panoramic Inter-leading Suite	2	Inter-leading option consisting of one Extra Large Suite and one Standard Suite with a shared front door. The ground floor Suites offer secret play areas for kids amongst the lush green gardens. Upper-level Suites offer gorgeous scenery of the flourishing gardens, golf course, knysna lagoon, and the ocean. (160m²) Sleeps 2+2

ITA RATES

ROOM TYPE	01 May '23 - 31 Aug '23	01 Sept '23 - 31 Oct '23	01 Nov '23 - 14 Dec '23	15 Dec '23 - 06 Jan '24 (*)	07 Jan '24 - 30 Apr '24
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite	Per Suite
Nature Standard Suite	R 3 110	R 3 930	R 5 130	R 6 110	R 5 130
Sky Vista Standard Suite	R 3 430	R 4 320	R 5 280	R 6 290	R 5 280
Wood-Fired Hot Tub Nature Standard Suite	R 3 540	R 4 350	R 5 550	R 6 540	R 5 550
Sky Panoramic Standard Suite	R 3 950	R 4 990	R 6 510	R 7 750	R 6 510
Nature Large Suite	R 3 470	R 4 370	R 5 690	R 6 810	R 5 690
Nature Studio (with induction stove)	R 3 470	R 4 370	R 5 690	R 6 810	R 5 690
Sky Vista Large Suite	R 3 820	R 4 820	R 6 270	R 7 480	R 6 270
Eco Suite	R 4 390	R 5 520	R 6 270	R 8 580	R 7 200
Sky Panoramic Large Suite	R 4 390	R 5 520	R 7 200	R 8 580	R 7 200
Nature Extra Large Suite	R 3 820	R 4 820	R 6 270	R 7 480	R 6 270
Sky Vista Extra Large Suite	R 4 190	R 5 290	R 6 890	R 8 230	R 6 890
Wood-Fired Hot Tub Nature Extra Large Suite	R 4 250	R 5 240	R 6 700	R 7 910	R 6 700
Sky Panoramic Extra Large Suite	R 4 820	R 6 070	R 7 930	R 9 450	R 7 930
Nature Residence	R 4 580	R 5 780	R 8 220	R 9 960	R 8 220
Sky Vista Residence	R 5 030	R 6 320	R 8 950	R 10 850	R 8 950
FAMILY SUITES					
Nature Inter-leading Suite	R 5 380	R 6 770	R 8 830	R 10 530	R 8 830
Sky Vista Inter-leading Suite	R 5 910	R 7 440	R 9 720	R 11 580	R 9 720
Sky Panoramic Inter-leading Suite	R 6 790	R 8 570	R 11 160	R 13 320	R 11 160
	Per Child	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R350	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free	Free

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: _____
COMPANY: _____
SOURCE: _____
SIGNED: _____

GENERAL

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a plated breakfast
- A 3-night minimum length of stay applies during Peak periods noted above.

16 Dec '22 - 07 Jan '23 (Festive)	06 - 09 April '23 (Easter)
15 Dec '23 - 06 Jan '24 (Festive)	29 Mar - 01 April '24 (Easter)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
- Limited complimentary wood supplied per Suite

CHILD SHARING POLICY

- Sharing children must be requested at the time of booking.
- All suites can accommodate one infant and/or one child.
- One child up to and including 2 years old can be accommodated in a cot.
- One child from 3 - 12 years may share with adults on a chaise lounge/daybed.
- Chaise lounge/daybed have a length restriction and we therefore do not allow children with a height exceeding 1.65 metres to sleep on them.
- Children over the age of 12 years are considered adults and must occupy their own room.
- Third adult travelling must occupy their own room.
- Inter-leading family suites can sleep 2 adults and 2 children under the age of 18 years.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Chaise lounge/daybed (3 -12 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.

CHECK-IN AND CHECK-OUT DETAILS

- Check-in at Lagoon View Drive, Sparrebosch, Knysna.
- Check-in from 15h00. • Check-out by 11h00.

BAR RATES

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

PEZULA

NATURE HOTEL & SPA

FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

PEAK PAYMENT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.

VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT

Tel 📞 +27 (0)21 430 4048
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groups@vnltrade.com
Web 🌐 www.vnltrade.com

TRADE RELATIONSHIP MANAGER

Jaco de Villiers
Tel 📞 +27 (0)71 617 1619
E-mail ✉️ trm@villagenlife.com

SALES SUPPORT

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Web 🌐 www.vnltrade.com

ACCOUNTS

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PEZULA NATURE HOTEL & SPA CONTACT DETAILS

Tel 📞 +27 (0)44 302 3333
Web 🌐 www.pezulahotel.com
Physical Address Lagoon View Drive, Sparrebosch, Knysna

BANKING DETAILS

Account Name Pezula Resort Hotel and Spa (Pty) Ltd
Bank NEDBANK
Branch Code 198765
Current Account 1212734092