# VILLAGE N LIFE SERVICED PLACES: RATES 2017 - 2019

## INTERNATIONAL RACK RATES

<table>
<thead>
<tr>
<th>APARTMENT</th>
<th>9 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 21 Sep '17</th>
<th>22 Sept '17 - 14 Dec '17</th>
<th>PEAK</th>
<th>8 Jan '18 - 30 Apr '18</th>
<th>1 May '18 - 30 June '18</th>
<th>1 July '18 - 13 Dec '18</th>
<th>PEAK **</th>
<th>7 Jan '19 - 30 Apr '19</th>
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## TERMS & CONDITIONS

Peak Rates are applicable to the below rate periods and any other special events that may occur:

- **Peak**: 15 December 2017 - 7 January 2018 (Festive)
- **Peak**: 2 - 11 February 2018 (Mining Indaba)
- **Peak**: 29 March - 1 April 2018 (Easter)
- **Peak**: 14 December 2018 - 6 January 2019 (Festive)
- **Peak**: 7 March - 7 April 2019 (Easter)

- Rates are quoted per apartment per night in South African Rand and are inclusive of Value Added Tax at 14%.
- The above rates are on a room only basis.
- Reservations are subject to terms and conditions at the time of making the booking and upon check-in.
- Terms and Conditions for Peak periods or special events may vary.
- A 3-night minimum length of stay applies during Peak periods noted above.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.

## CHILD POLICY / THIRD ADULT SHARING

- Children of all ages welcome.
- One child under the age of 3 years may share in the apartment in a cot, at the additional per child sharing rate, per night.
- All children from the age of 3 years must occupy their own bed.
- Should the maximum number of guests exceed the apartment configuration upon arrival, additional accommodation will be reserved and charged.

## HOUSEKEEPING SERVICES

- The rate is inclusive of a daily refresh service and a full housekeeping service after every 4th night of occupation (includes linen and towel change).
- Housekeeping services provided from Monday - Saturday (excluding Public Holidays). Service on Sundays and Public Holidays by arrangement only, at an additional charge.

VNL Travel Support
TEL: +27 (21) 437 9715
E-MAIL: res@waterfrontvillage.com
WEB: www.waterfrontvillage.com

GL2017 INTRACK:SP 20.03.2017
<table>
<thead>
<tr>
<th>Room Type</th>
<th>8 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 31 Jul '17</th>
<th>1 Aug '17 - 31 Oct '17</th>
<th>1 Nov '17 - 29 Jan '18</th>
<th>30 Dec '17 - 29 Feb '18</th>
<th>8 Mar '18 - 30 Apr '18</th>
<th>1 May '18 - 30 Jun '18</th>
<th>1 Jul '18 - 31 Aug '18</th>
<th>1 Sep '18 - 30 Oct '18</th>
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<tr>
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<td>R 5,700</td>
<td>R 6,100</td>
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</tbody>
</table>

**International Rack Rates**

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 14%.
- The above rates are inclusive of a breakfast voucher to the value of R80 per person for selected restaurants. As of 1 May 2018 the rates are room only.

**Child Policy / Third Adult Sharing**

- All children over the age of 3 years are considered adults.
- Additional persons may share in selected rooms, subject to availability and must be booked at the time of booking.
- Additional persons sharing pay the applicable per person sharing rate, per night.

**Houskeeping Services**

- The rates include a daily refresh service and a full housekeeping service after every 5th night of stay (applies to all rooms and a room service charge)
- Housekeeping services provided from Monday – Saturday (excluding Public Holidays). Services on Sundays and Public Holidays by arrangement only, at an additional charge.

**Terms & Conditions**

- Peak rates are applicable to the below rate periods and any other special events that may occur.

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<tr>
<th>Room Type</th>
<th>8 Jan '17 - 30 Apr '17</th>
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</table>

**International Rack Rates**

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 14%.
- The above rates are inclusive of a breakfast voucher to the value of R80 per person for selected restaurants. As of 1 May 2018 the rates are room only.

**Child Policy / Third Adult Sharing**

- All children over the age of 3 years are considered adults.
- Additional persons may share in selected rooms, subject to availability and must be booked at the time of booking.
- Additional persons sharing pay the applicable per person sharing rate, per night.

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<th>PEAK **</th>
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</table>

**TERMS & CONDITIONS**

Peak Rates are applicable to the below rate periods and any other special events that may occur:

**PEAK** • 15 December 2017 - 7 January 2018 (Festive)

• 2 - 11 February 2018 (Mining Indaba)

• 29 March - 1 April 2018 (Easter)

**PEAK** • 14 December 2018 - 6 January 2019 (Festive)

• Dates - TBC - February 2019 (Mining Indaba)

• 19 April - 21 April 2019 (Easter)

• Rates are quoted per apartment per night in South African Rand and are inclusive of Value Added Tax at 14%.

• The above rates are on a room only basis.

• Reservations are subject to terms and conditions at the time of making the booking and upon check-in.

• Terms and Conditions for Peak periods or special events may vary.

• A 3-night minimum length of stay applies during Peak periods noted above.

• Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

• Village N Life reserves the right to alter or amend rates and rate periods at any time.

• Rates are based on the following configurations:

  • Studio accommodates 2 persons
  • 1 Bedroom accommodates 2 persons
  • 2 Bedroom accommodates 4 persons
  • 3 Bedroom accommodates 6 persons

### CHILD POLICY / THIRD ADULT SHARING

- Children of all ages accepted.
- Additional persons may share in selected apartments, subject to availability and must be requested at the time of booking.
- Cot provided in apartment when requested.
- 3 years and older: Sofa Bed or Daybed provided in apartment.
- Where additional person sharing have not been requested at time of booking, sharing cannot be guaranteed.

### HOUSEKEEPING SERVICES

- The rate is inclusive of a daily refresh service and a full housekeeping service after every 4th night of occupation (includes linen and towel change).
- Housekeeping services provided from Monday - Saturday (excluding Public Holidays). Service on Sundays and Public Holidays by arrangement only, at an additional charge.
### INTERNATIONAL RACK RATES

<table>
<thead>
<tr>
<th>APARTMENT</th>
<th>9 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 21 Sep '17</th>
<th>22 Sept '17 - 14 Dec '17</th>
<th>PEAK</th>
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<th>22 Sept '18 - 13 Dec '18</th>
<th>PEAK **</th>
<th>7 Jan '19 - 30 Apr '19</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Single Per Apartment</td>
<td>Double Per Apartment</td>
<td>Single Per Apartment</td>
<td>Double Per Apartment</td>
<td>Single Per Apartment</td>
<td>Double Per Apartment</td>
<td>Single Per Apartment</td>
<td>Double Per Apartment</td>
<td></td>
</tr>
<tr>
<td><strong>Studio</strong></td>
<td>R 2,500</td>
<td>R 2,900</td>
<td>R 1,900</td>
<td>R 2,200</td>
<td>R 2,350</td>
<td>R 2,700</td>
<td>R 3,650</td>
<td>R 2,800</td>
<td>R 1,900</td>
</tr>
<tr>
<td><strong>One Bedroom</strong></td>
<td>R 2,750</td>
<td>R 3,200</td>
<td>R 2,050</td>
<td>R 2,600</td>
<td>R 3,050</td>
<td>R 4,050</td>
<td>R 1,900</td>
<td>R 2,400</td>
<td>R 2,800</td>
</tr>
<tr>
<td><strong>Two Bedroom</strong></td>
<td>R 4,300</td>
<td>R 4,600</td>
<td>R 3,300</td>
<td>R 4,100</td>
<td>R 5,460</td>
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<td>R 3,800</td>
<td>R 5,900</td>
<td>R 5,220</td>
</tr>
<tr>
<td>Luxury</td>
<td>R 4,450</td>
<td>R 4,950</td>
<td>R 3,900</td>
<td>R 4,800</td>
<td>R 4,440</td>
<td>R 4,980</td>
<td>R 3,900</td>
<td>R 4,970</td>
<td>R 4,540</td>
</tr>
<tr>
<td><strong>Three Bedroom</strong></td>
<td>R 4,590</td>
<td>R 4,290</td>
<td>R 5,340</td>
<td>R 7,110</td>
<td>R 5,550</td>
<td>R 4,290</td>
<td>R 5,780</td>
<td>R 7,820</td>
<td>R 6,100</td>
</tr>
<tr>
<td>Additional Person Sharing</td>
<td>R 400</td>
<td>R 450</td>
<td>R 600</td>
<td>R 500</td>
<td>R 450</td>
<td>R 600</td>
<td>R 600</td>
<td>R 600</td>
<td>R 300</td>
</tr>
<tr>
<td>Sofa/Daybed</td>
<td>R 400</td>
<td>R 450</td>
<td>R 600</td>
<td>R 500</td>
<td>R 450</td>
<td>R 600</td>
<td>R 600</td>
<td>R 600</td>
<td>R 600</td>
</tr>
<tr>
<td>Cot (per child 0 - 3 years)</td>
<td>R 150</td>
<td>R 200</td>
<td>R 250</td>
<td>R 200</td>
<td>R 200</td>
<td>R 250</td>
<td>R 300</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TERMS & CONDITIONS

- Peak Rates are applicable to the below rate periods and any other special events that may occur:
  - **PEAK** • 15 December 2017 - 7 January 2018 (Festive)
  - **PEAK** • 2-11 February 2018 (Mining Indaba)
  - **PEAK** • 14 December 2018 - 6 January 2019 (Festive)
  - **PEAK** • Dates - TBC - February 2019 (Mining Indaba)
  - **PEAK** • 19 April - 21 April 2019 (Easter)

- Rates are quoted per apartment per night in South African Rand and are inclusive of Value Added Tax at 14%.
- The above rates are on a room only basis.
- Reservations are subject to terms and conditions at the time of making the booking and upon check-in.
- Terms and Conditions for Peak periods or special events may vary.
- A 3-night minimum length of stay applies during Peak periods noted above.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
- Rates are based on the following configurations:
  - Studio accommodates 2 persons
  - 1 Bedroom accommodates 2 persons
  - 2 Bedroom accommodates 4 persons
  - 3 Bedroom accommodates 6 persons

### CHILD POLICY / THIRD ADULT SHARING

- Children of all ages accepted.
- Additional persons may share in selected apartments, subject to availability and must be requested at the time of booking.
- Sharing details:
  - 0 - 3 years Cot provided in apartment
  - 3 years and older Sofa Bed or Daybed provided in apartment.
- Should the maximum number of guests exceed the apartment configuration upon arrival, additional accommodation will be reserved and charged.

### HOUSEKEEPING SERVICES

- The rate is inclusive of a daily refresh service and a full housekeeping service after every 4th night of occupation (includes linen and towel change).
- Housekeeping services provided from Monday - Saturday (excluding Public Holidays). Service on Sundays and Public Holidays by arrangement only, at an additional charge.

### VNL Travel Support

| TEL: +27 (21) 437 9717 | E-MAIL: res@thecrystal.co.za | WEB: www.thecrystal.co.za |

GL2017 INTRACK:SP 20.03.2017
# INTERNATIONAL RACK RATES

<table>
<thead>
<tr>
<th>APARTMENT</th>
<th>9 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 21 Sep '17</th>
<th>22 Sept '17 - 14 Dec '17</th>
<th>PEAK</th>
<th>8 Jan '18 - 30 Apr '18</th>
<th>1 May '18 - 21 Sep '18</th>
<th>22 Sep '18 - 13 Dec '18</th>
<th>PEAK **</th>
<th>7 Jan '19 - 30 Apr '19</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Per Apartment</td>
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<td>Double</td>
<td>Per Apartment</td>
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<tr>
<td>Studio</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Garden and Mountain View</td>
<td>R 2,500</td>
<td>R 2,900</td>
<td>R 1,900</td>
<td>R 2,200</td>
<td>R 3,650</td>
<td>R 2,800</td>
<td>R 3,250</td>
<td>R 1,900</td>
<td>R 2,200</td>
</tr>
</tbody>
</table>
| Two Bedroom | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Apartment | Per Ap...
### International Rack Rates

<table>
<thead>
<tr>
<th>ROOM/APARTMENT TYPE</th>
<th>9 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 31 Aug '17</th>
<th>22 Sept '17 - 14 Dec '17</th>
<th>PEAK</th>
<th>8 Jan '18 - 30 Apr '18</th>
<th>1 May '18 - 31 Aug '18</th>
<th>22 Sept '18 - 13 Dec '18</th>
<th>PEAK **</th>
<th>7 Jan '19 - 30 Apr '19</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
</tr>
<tr>
<td><strong>Standard</strong></td>
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<td>$1,350</td>
<td>$1,600</td>
<td>$1,750</td>
<td>$2,050</td>
<td>$2,800</td>
<td>$2,150</td>
<td>$2,550</td>
</tr>
<tr>
<td><strong>Superior</strong></td>
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<td>$2,250</td>
<td>$1,350</td>
<td>$1,600</td>
<td>$1,750</td>
<td>$2,050</td>
<td>$2,800</td>
<td>$2,150</td>
<td>$2,550</td>
</tr>
<tr>
<td><strong>One Bedroom</strong></td>
<td>$1,250</td>
<td>$1,500</td>
<td>$1,200</td>
<td>$1,300</td>
<td>$1,450</td>
<td>$1,500</td>
<td>$3,060</td>
<td>$2,040</td>
<td>$2,200</td>
</tr>
<tr>
<td><strong>Studio</strong></td>
<td>$1,450</td>
<td>$2,200</td>
<td>$1,750</td>
<td>$2,050</td>
<td>$2,800</td>
<td>$2,150</td>
<td>$2,550</td>
<td>$1,350</td>
<td>$1,600</td>
</tr>
<tr>
<td><strong>Family Apartments</strong></td>
<td>$1,200</td>
<td>$1,500</td>
<td>$1,200</td>
<td>$1,300</td>
<td>$1,450</td>
<td>$1,500</td>
<td>$3,060</td>
<td>$2,040</td>
<td>$2,200</td>
</tr>
<tr>
<td><strong>2 Bedroom Apartment</strong></td>
<td>$3,440</td>
<td>$2,600</td>
<td>$1,600</td>
<td>$2,050</td>
<td>$2,800</td>
<td>$2,150</td>
<td>$2,550</td>
<td>$1,350</td>
<td>$1,600</td>
</tr>
<tr>
<td><strong>3 Bedroom Apartment</strong></td>
<td>$4,140</td>
<td>$3,060</td>
<td>$4,260</td>
<td>$5,430</td>
<td>$4,650</td>
<td>$3,060</td>
<td>$4,260</td>
<td>$5,430</td>
<td>$4,650</td>
</tr>
</tbody>
</table>

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  - **Peak** - 29 March - 1 April 2018 (Easter)
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- Rates are based on the following configurations:
  - Room accommodates 2 persons
  - Studio accommodates 2 persons
  - 1 Bedroom accommodates 2 persons
  - 2 Bedroom accommodates 4 persons
  - 3 Bedroom accommodates 6 persons

**Child Policy / Third Adult Sharing**

- Children of all ages accepted.
- Additional persons may share in selected apartments, subject to availability and must be requested at the time of booking.
- Additional persons sharing pay the applicable per person sharing rate, per night.
- Children of all ages accepted.
- Additional persons sharing pay the applicable per person sharing rate, per night.
- Sharing details: 0 - 3 years - Cot provided in apartment
- 3 years and older - Sofa Bed or Daybed provided in apartment.
- Additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Where additional person sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Should the maximum number of guests exceed the apartment configuration upon arrival, additional accommodation will be reserved and charged.

**Housekeeping Services**

- The rate is inclusive of a daily refresh service and a full housekeeping service after every 4th night of occupation (includes linen and towel change).
- Housekeeping services provided from Monday - Saturday (excluding Public Holidays). Service on Sundays and Public Holidays by arrangement only, at an additional charge.

VNL Travel Support
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E-MAIL: res@campsbayvillage.com
WEB: www.campsbayvillage.com

GL2017 INTRACK SP 20.03.2017

**INTERNATIONAL RACK RATES**

<table>
<thead>
<tr>
<th>STONE COTTAGES</th>
<th>9 Jan '17 - 30 Apr '17</th>
<th>1 May '17 - 31 Aug '17</th>
<th>22 Sept '17 - 14 Dec '17</th>
<th>PEAK</th>
<th>8 Jan '18 - 30 Apr '18</th>
<th>1 May '18 - 31 Aug '18</th>
<th>22 Sept '18 - 13 Dec '18</th>
<th>PEAK **</th>
<th>7 Jan '19 - 30 Apr '19</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Room</strong></td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
<td>Double</td>
<td>Single</td>
</tr>
<tr>
<td><strong>Studio Cottage</strong></td>
<td>$1,700</td>
<td>$2,250</td>
<td>$1,350</td>
<td>$1,600</td>
<td>$1,750</td>
<td>$2,050</td>
<td>$2,800</td>
<td>$2,150</td>
<td>$2,550</td>
</tr>
</tbody>
</table>

- Cot provided in apartment
- Sofa Bed or Daybed provided in apartment.
- Daybed accommodates 1 adult or 2 children under the age of 12 years. Daybed accommodates 1 additional person.
- Should the maximum number of guests exceed the apartment configuration upon arrival, additional accommodation will be reserved and charged.

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- Children of all ages accepted.
- Additional persons may share in selected apartments, subject to availability and must be requested at the time of booking.
- Additional persons sharing pay the applicable per person sharing rate, per night.
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- 3 years and older - Sofa Bed or Daybed provided in apartment.
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GL2017 INTRACK SP 20.03.2017
FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

PAYMENT
• Full prepayment is required one month prior to the confirmed arrival date.
• Where the agent has credit terms with Village N Life, voucher’s are required according to the payment schedule and the applicable cancellation terms will apply.

PEAK PAYMENT
Validity: During peak periods noted on each rate sheet applicable to the property (excluding festive)
• Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
• Where the agent has credit terms with Village N Life, voucher’s are required according to the payment schedule and the applicable cancellation terms will apply.

STANDARD CANCELLATION
• In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
• In the event of a “no-show” or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
• Please note that the cancellation must be made in writing.

PEAK CANCELLATION
Validity: During peak periods noted on each rate sheet applicable to the property
• In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
• In the event of a “no-show” or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
• Please note that the cancellation must be made in writing.

GROUP RESERVATION BOOKING CONDITIONS:
• A party of 8 or more rooms/apartments is considered a group.
• Payment and cancellation terms apply to meals and conferencing reserved as a package with accommodation.

PAYMENT
• A 10% non-refundable deposit is required within 14 days of acceptance of the quotation and receipt of invoice.
• A preliminary rooming list and 50% deposit is required 60 days prior to the confirmed arrival date.
• A final rooming list and full prepayment is required 30 days prior to the confirmed arrival date.
• Where the agent has credit terms with Village N Life, voucher’s are required according to the payment schedule and the applicable cancellation terms will apply.

CANCELLATION
• In the event of a cancellation/amendment within 59 - 30 days prior to the confirmed arrival date, a 50% cancellation fee will apply - on reduced/cancelled rooms and room nights.
• In the event of a cancellation/amendment less than 29 days prior to the confirmed arrival date, a 100% cancellation fee will apply - on reduced/cancelled rooms and room nights.
• Please note that all cancellations and amendments must be made in writing.
• Where a group is booked within a PEAK period, the FIT peak terms will apply as above.
• Please note that all cancellations and amendments must be made in writing.

DRIVER/GUIDE POLICY
• 1 x Driver/Guide room will be provided free of charge for groups (8 or more rooms/apartments).
• The name and details of which must be provided with the final rooming list.

BAR RATES:
• BAR rates will be utilised at the discretion of management.
• BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
• BAR rates are not combinable with any special offers or exclusive value adds.

MARKETING:
• All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
• Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
• Village N Life will not accept any responsibility for misrepresentation.

GENERAL:
• Terms and Conditions for Peak Season or special events may vary from the above.
• All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
• It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
• Village N Life reserves the right to alter or amend rates and rate periods at any time.
• Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
• Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.
VILLAGE N LIFE BANK DETAILS:

Village & Life (Pty) Ltd
Bank: NEDBANK
Branch: Nedbank South Africa
Account No: 1045356727
Branch Code: 118602
Swift Code: NEDSZAJJ
VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT MANAGER
Tel ☏ 27 (0)21 437 9710
E-mail res@vnlsales.com
Web www.vnlttrade.com

SALES
Tel ☏ 27 (0)21 437 9736
E-mail sales@vnlsales.com
Web www.vnlttrade.com

ACCOUNTS
Tel ☏ 27 (0)21 430 4162
E-mail debtors@vlife.co.za

VILLAGE N LIFE SERVICED PLACES

CAMPS BAY COLLECTION
THE GLEN APARTMENTS
Tel ☏ 27 (0)21 437 9717
E-mail res@theglenapartments.co.za
Web www.theglenapartments.co.za
10 Chilworth Road, Camps Bay

THE CRYSTAL
Tel ☏ 27 (0)21 437 9717
E-mail res@thecrystal.co.za
Web www.thecrystal.co.za
35 Medburn Road, Camps Bay

CAMPS BAY VILLAGE
Tel ☏ 27 (0)21 437 9717
E-mail res@cambsbayvillage.com
Web www.campsbayvillage.com
32 Camps Bay Drive, Camps Bay

ATLANTIC SEABOARD
WATERFRONT VILLAGE
Tel ☏ 27 (0)21 437 9715
E-mail res@waterfrontvillage.com
Web www.waterfrontvillage.com
West Quay Road, V&A Waterfront

DE WATERKANT VILLAGE
Tel ☏ 27 (0)21 437 9716
E-mail res@dewaterkant.com
Web www.dewaterkant.com
137 Waterkant Street, DeWaterkant

MOUILLE POINT VILLAGE
Tel ☏ 27 (0)21 437 9715
E-mail res@mouillepoint.com
Web www.mouillepoint.com
93 Beach Road, Mouille Point

VILLAGE N LIFE HOTELS & GUEST HOUSES

THE BAY HOTEL
Tel ☏ 27 (0)21 437 9711
E-mail res@thebayhotel.com
Web www.thebayhotel.com
69 Victoria Road, Camps Bay

CAMPS BAY RETREAT
Tel ☏ 27 (0)21 437 9711
E-mail res@cambsbayretreat.com
Web www.cambsbayretreat.com
7 Chilworth Road, Camps Bay

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THE FARMHOUSE HOTEL
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