

SUITES

Nature Standard Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 74m ² Sleeps 2 + 1
Sky Vista Standard Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 74m ² Sleeps 2 + 1
Sky Panoramic Standard Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 74m ² Sleeps 2 + 1
Nature Large Suite	18	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 79m ² Sleeps 2 + 1
Sky Vista Large Suite	11	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 79m ² Sleeps 2 + 1
Sky Panoramic Large Suite	7	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 79m ² Sleeps 2 + 1
Nature Extra Large Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 86m ² Sleeps 2 + 1
Sky Vista Extra Large Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 86m ² Sleeps 2 + 1
Sky Panoramic Extra Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with the luxurious amenities. Approx. 86m ² Sleeps 2 + 1
Nature Residence	1	Located on the ground floor, offering a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m ² Sleeps 2 + 2
Sky Vista Residence	1	Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m ² Sleeps 2 + 2
Nature Inter-leading Suite	5	Ground Floor Suites with natural garden views and hidden kids play areas located in the gardens. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Sky Vista Inter-leading Suite	3	Upper Level Suites with elevated views of the gardens and either distant golf, lagoon or ocean views. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Sky Panoramic Inter-leading Suite	2	Upper Level Suites with sweeping views of the golf course as well as either the ocean or lagoon in the distance. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Two Bedroom Luxury Residences*	5	Private patio, heated plunge pool and separate living, dining and kitchen areas, these spacious 250 sqm villas are perfect for families or groups of friends. Sleeps 4 adults and 2 infants.

INTERNATIONAL RACK RATES

ROOM TYPE	01 Apr '21 - 30 Sept '21	01 Oct '21 - 16 Dec '21	17 Dec '21 - 07 Jan '22 (*)	08 Jan '22 - 31 Mar '22
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite
Nature Standard Suite	R 2,700	R 3,400	R 5,290	R 4,440
Sky Vista Standard Suite	R 2,970	R 3,740	R 5,820	R 4,890
Sky Panoramic Standard Suite	R 3,420	R 4,310	R 6,710	R 5,630
Nature Large Suite	R 3,000	R 3,780	R 5,880	R 4,930
Sky Vista Large Suite	R 3,300	R 4,160	R 6,470	R 5,420
Sky Panoramic Large Suite	R 3,800	R 4,780	R 7,430	R 6,240
Nature Extra Large Suite	R 3,300	R 4,160	R 6,470	R 5,420
Sky Vista Extra Large Suite	R 3,630	R 4,580	R 7,110	R 5,960
Sky Panoramic Extra Large Suite	R 4,170	R 5,250	R 8,180	R 6,860
Nature Residence	R 3,960	R 5,000	R 7,760	R 6,510
Sky Vista Residence	R 4,350	R 5,480	R 8,530	R 7,150
FAMILY SUITES				
Nature Inter-leading Suite	R 4,650	R 5,860	R 9,110	R 7,640
Sky Vista Inter-leading Suite	R 5,120	R 6,440	R 10,020	R 8,410
Sky Panoramic Inter-leading Suite	R 5,880	R 7,410	R 11,520	R 9,660
	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free

INTERNATIONAL RACK RATES

ROOM TYPE	01 Apr '21 - 30 Sept '21	01 Oct '21 - 16 Dec '21	17 Dec '21 - 07 Jan '22 (*)	08 Jan '22 - 31 Mar '22
Breakfast excluded	Per Suite	Per Suite	Per Suite	Per Suite
Two Bedroom Luxury Residences*	R 7,100	R 8,900	R 13,800	R 10,500
	Per Child	Per Child	Per Child	Per Child
Cot (0-2 yrs)	Free	Free	Free	Free

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

*Special T's and C's apply. Please refer to Booking Terms and Conditions page. Breakfast not included.

VNL Trade Support	TEL: +27 (0) 21 437 9700	E-MAIL: res@vnltrade.com
		WEB: www.pezulahotel.com

PEZULA

NATURE HOTEL & SPA

SUITES

Nature Standard Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 74m ² Sleeps 2 + 1
Sky Vista Standard Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 74m ² Sleeps 2 + 1
Sky Panoramic Standard Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 74m ² Sleeps 2 + 1
Nature Large Suite	18	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 79m ² Sleeps 2 + 1
Sky Vista Large Suite	11	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 79m ² Sleeps 2 + 1
Sky Panoramic Large Suite	7	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with luxurious amenities. Approx. 79m ² Sleeps 2 + 1
Nature Extra Large Suite	5	Located on the Ground Floor with natural garden views, guests are afforded the opportunity to really connect with nature by living out onto it. Approx. 86m ² Sleeps 2 + 1
Sky Vista Extra Large Suite	1	Offering the best of both worlds, these Upper Level Suites offer elevated views of our lush natural gardens as well as distant views of the golf course, lagoon or ocean. Approx. 86m ² Sleeps 2 + 1
Sky Panoramic Extra Large Suite	4	Upper Level Suites with sweeping views the golf course as well as either the ocean or lagoon in the distance are perfectly paired with the luxurious amenities. Approx. 86m ² Sleeps 2 + 1
Nature Residence	1	Located on the ground floor, offering a luxurious patio, private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m ² Sleeps 2 + 2
Sky Vista Residence	1	Upper Level Residence with elevated views from a balcony offering a private bedroom with en-suite bathroom, lounge, dining room and fully equipped kitchen. Approx. 164m ² Sleeps 2 + 2
Nature Inter-leading Suite	5	Ground Floor Suites with natural garden views and hidden kids play areas located in the gardens. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Sky Vista Inter-leading Suite	3	Upper Level Suites with elevated views of the gardens and either distant golf, lagoon or ocean views. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Sky Panoramic Inter-leading Suite	2	Upper Level Suites with sweeping views of the golf course as well as either the ocean or lagoon in the distance. Consists of one Extra Large and one Standard Suite with a shared front door. Approx. 160m ² Sleeps 2 + 2
Two Bedroom Luxury Residences*	5	Private patio, heated plunge pool and separate living, dining and kitchen areas, these spacious 250 sqm villas are perfect for families or groups of friends. Sleeps 4 adults and 2 infants.

INTERNATIONAL RACK RATES

ROOM TYPE	01 Apr '22 - 30 Sept '22	01 Oct '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 31 Mar '23
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite
Nature Standard Suite	R 2,910	R 3,670	R 5,710	R 4,790
Sky Vista Standard Suite	R 3,210	R 4,040	R 6,290	R 5,280
Sky Panoramic Standard Suite	R 3,690	R 4,660	R 7,240	R 6,080
Nature Large Suite	R 3,240	R 4,080	R 6,360	R 5,320
Sky Vista Large Suite	R 3,570	R 4,500	R 6,990	R 5,860
Sky Panoramic Large Suite	R 4,100	R 5,160	R 8,020	R 6,730
Nature Extra Large Suite	R 3,570	R 4,500	R 6,990	R 5,860
Sky Vista Extra Large Suite	R 3,920	R 4,940	R 7,690	R 6,440
Sky Panoramic Extra Large Suite	R 4,500	R 5,670	R 8,830	R 7,410
Nature Residence	R 4,280	R 5,400	R 8,370	R 7,030
Sky Vista Residence	R 4,700	R 5,910	R 9,210	R 7,710
FAMILY SUITES				
Nature Inter-leading Suite	R 5,030	R 6,330	R 9,840	R 8,250
Sky Vista Inter-leading Suite	R 5,520	R 6,950	R 10,820	R 9,080
Sky Panoramic Inter-leading Suite	R 6,350	R 8,010	R 12,450	R 10,430
	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R350	R350	R550	R350
Cot (0-2 yrs)	Free	Free	Free	Free

INTERNATIONAL RACK RATES

ROOM TYPE	01 Apr '22 - 30 Sept '22	01 Oct '22 - 15 Dec '22	16 Dec '22 - 07 Jan '23 (*)	08 Jan '23 - 31 Mar '23
Breakfast excluded	Per Suite	Per Suite	Per Suite	Per Suite
Two Bedroom Luxury Residences*	R 7,100	R 8,900	R 13,800	R 10,500
	Per Child	Per Child	Per Child	Per Child
Cot (0-2 yrs)	Free	Free	Free	Free

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

*Special T's and C's apply. Please refer to Booking Terms and Conditions page. Breakfast not included.

VNL Trade Support	TEL: +27 (0) 21 437 9700	E-MAIL: res@vntrade.com WEB: www.pezulahotel.com
-------------------	--------------------------	---

VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY:	01 March 2021 - 31 March 2023
COMPANY:	
SOURCE:	
SIGNED:	

GENERAL

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of a plated breakfast, except for Two Bedroom Luxury Residences.
- A 3-night minimum length of stay applies during Peak periods noted above.

17 Dec '21 - 07 Jan '22 (Festive)	14 - 17 April '22 (Easter*)
16 Dec '22 - 07 Jan '23 (Festive)	06 - 09 April '23 (Easter**)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

CHILD SHARING POLICY

- Sharing children must be requested at the time of booking.
- All suites can accommodate one infant and/or one child.
- One child up to and including 2 years old can be accommodated in a cot.
- One child from 3 - 12 years may share with adults on a chaise lounge/daybed.
- Chaise lounge/daybed have a length restriction and we therefore do not allow children with a height exceeding 1.65 metres to sleep on them.
- Children over the age of 12 years are considered adults and must occupy their own room.
- Third adult travelling must occupy their own room.
- Inter-leading family suites can sleep 2 adults and 2 children under the age of 18 years.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Chaise lounge/daybed (3 -12 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.

CHECK-IN AND CHECK-OUT DETAILS

- Check-in at Lagoon View Drive, Sparrebosch, Knysna.
- Check-in from 15h00. • Check-out by 11h00.

BAR RATES

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

PEZULA

NATURE HOTEL & SPA

SPECIAL TERMS AND CONDITIONS FOR TWO BEDROOM LUXURY RESIDENCES

- Rates are quoted per residence per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The rates do not include breakfast.
- Villa residents have full access to the Pezula Nature Hotel & Spa facilities.
- Reservations are subject to terms and conditions at the time of making the booking
- Terms and Conditions for Peak periods or special events may vary.
- A 3-night minimum length of stay applies during Peak periods noted above.
- Pezula Nature Hotel & Spa reserves the right to move reservations between rooms of a similar classification, should the need arise.
- Pezula Nature Hotel & Spa reserves the right to alter or amend rates and rate periods at any time.
- One child up to and include 2 years of age can be accommodated in cot.

FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

PEAK PAYMENT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.
- Free of Charge Policy:

Book and Pay 8 rooms	:	Receive 1 complimentary single room [9th room free]
Book and Pay 15 rooms	:	Receive 1 complimentary single room [16th room free] and 50% off an additional room [17th room at 50% discount]
Book and Pay 20 rooms	:	Receive 2 complimentary single rooms [21st and 22nd rooms free] and 50% off an additional room [23rd room at 50% discount]

MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.

PEZULA

NATURE HOTEL & SPA

VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT

Tel 📞 +27 (0)21 430 4048
E-mail ✉️ res@vnltrade.com
groups@vnltrade.com
Web 🌐 www.vnltrade.com

SALES SUPPORT

Tel 📞 +27 (0)21 430 4047
E-mail ✉️ support@vnltrade.com
Web 🌐 www.vnltrade.com

ACCOUNTS

Tel 📞 +27 (0)87 743 2410
E-mail ✉️ debtors@vnlhospitality.co.za

PEZULA RESORT HOTEL & SPA CONTACT DETAILS

Tel 📞 +27 (0)44 302 3333
Web 🌐 www.pezulahotel.com
Physical Address Lagoon View Drive, Sparrebosch, Knysna

BANKING DETAILS

Account Name Pezula Resort Hotel and Spa (pty) Ltd
Bank NEDBANK
Branch Code 198765
Current Account 1212734092