

PEZULA

RESORT HOTEL & SPA

ROOMS 83

Deluxe Suite	28	Featuring either a patio or balcony with garden views. Sleeps 2 adults, 1 child and/or 1 infant.
Luxury Suite	34	Scenic golf course or garden views from either a patio or balcony. Sleeps 2 adults, 1 child and/or 1 infant.
Family Suite	5	Designed with families in mind, these suites feature shared front doors that open up onto an intimate lobby leading to the individual suites.
Superior Suite	14	Spectacular lagoon views from either a patio on lower levels or balcony on upper levels. Sleeps 2 adults, 1 child and/or 1 infant.
Presidential Suite	2	Spacious living area with fully equipped kitchen offering distant ocean views from the bedroom and garden & golf course views from the entertainment area. Sleeps 2 adults, 1 child and/or 1 infant.
Two Bedroom Luxury Residences*	5	Private patio, heated plunge pool and separate living, dining and kitchen areas, these spacious 250 sqm villas are perfect for families or groups of friends. Sleeps 4 adults and 2 infants/children.

INTERNATIONAL RACK RATES

ROOM TYPE	06 Jan '20 - 31 Mar '20	01 Apr '20 - 30 Sept '20	01 Oct '20 - 17 Dec '20	18 Dec '20 - 10 Jan '21 (*)	11 Jan '21 - 31 Mar '21
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite	Per Suite
Deluxe Suite	R 4 360	R 2 940	R 3 760	R 5 860	R 4 580
Luxury Suite	R 5 560	R 3 750	R 4 780	R 7 460	R 5 840
Family Suite	R 6 540	R 4 410	R 5 640	R 8 790	R 6 870
Superior Suite	R 6 760	R 4 550	R 5 820	R 9 080	R 7 100
Presidential Suite	R 8 140	R 5 500	R 7 050	R 10 900	R 8 550
	Per Child	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R600	R450	R650	R880	R660
Cot (0-2 yrs)	R275	R220	R275	R350	R300

Reservations and Child Sharing Policy are subject to Booking Terms & Conditions.

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Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite	Per Suite
Two Bedroom Luxury Residences*	R 10 850	R 7 850	R 9 960	R 15 350	R 11 500
	Per Child	Per Child	Per Child	Per Child	Per Child
Chaise Lounger (3-12 yrs)	R600	R450	R650	R880	R660

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*Special T's and C's apply. Please refer to Booking Terms and Conditions page. Breakfast not included.

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VNL Trade Support

TEL: +27 (0) 21 437 9726

E-MAIL: res@pezulahotel.com

WEB: www.pezulahotel.com

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INTERNATIONAL RACK RATES

ROOM TYPE	01 Apr '21 - 30 Sept '21	01 Oct '21 - 16 Dec '21	17 Dec '21 - 07 Jan '22 (*)	08 Jan '22 - 31 Mar '22
Breakfast included	Per Suite	Per Suite	Per Suite	Per Suite
Deluxe Suite	R 2 940	R 3 760	R 5 860	R 4 580
Luxury Suite	R 3 750	R 4 780	R 7 460	R 5 840
Family Suite	R 4 410	R 5 640	R 8 790	R 6 870
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VILLAGE N LIFE TERMS & CONDITIONS

VALIDITY: 06 Jan 2020 - 30 April 2022
 COMPANY: _____
 SOURCE: _____
 SIGNED: _____

GENERAL

- Rates are quoted per room per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The above rates are inclusive of breakfast.
- A 3-night minimum length of stay applies during Peak periods noted above.

02 - 05 April '21 (Easter)	15 - 18 April '22 (Easter)
18 Dec '20 - 10 Jan '21 (Festive)	17 Dec '21 - 07 Jan '22 (Festive)
- All negotiated rates provided and agreed to between Village N Life (Pty) Ltd and the contractee, shall not be disclosed and will remain strictly confidential.
- It is the onus of the contractee to update all systems according to the respective room/apartment classifications, rate periods and rates accordingly.
- Village N Life reserves the right to alter or amend rates and rate periods at any time.
- Village N Life reserves the right to review all negotiated rate contracts on an annual basis according to support and contributions to Village N Life.
- Village N Life reserves the right to move reservations between units of a similar classification, should the need arise.

CHILD SHARING POLICY

- Sharing children must be requested at the time of booking.
- All suites can accommodate one infant and/or one child.
- One child up to and including 2 years old can be accommodated in a cot.
- One child from 3 - 12 years may share with adults on a chaise lounge/daybed.
- Chaise lounge/daybed have a length restriction and we therefore do not allow children with a height exceeding 1.65 metres to sleep on them.
- Should a daybed be occupied, a baby cot may not be added and vice versa.
- Children over the age of 12 years are considered adults and must occupy their own room.
- Third adult travelling must occupy their own room.
- Inter-leading family suites available on request.
- Where additional persons sharing have not been requested at time of booking, sharing cannot be guaranteed.
- Children sharing on a Chaise lounge/daybed (3 -12 years) or a cot (0-2 years) pay the applicable per child sharing rate, per night.

CHECK-IN AND CHECK-OUT DETAILS

- Check-in at Lagoon View Drive, Sparrebosch, Knysna.
- Check-in from 15h00. • Check-out by 11h00.

BAR RATES

- BAR rates will be utilised at the discretion of management
- BAR rates are commissionable, however not on standard commission structures. Kindly contact Village N Life Sales office to confirm your commission structure.
- BAR rates are not combinable with any special offers or exclusive value adds.

SPECIAL TERMS AND CONDITIONS FOR TWO BEDROOM LUXURY RESIDENCES

- Rates are quoted per residence per night in South African Rand and are inclusive of Value Added Tax at 15%.
- The rates do not include breakfast.
- Villa residents have full access to the Pezula Resort Hotel & Spa facilities.
- Reservations are subject to terms and conditions at the time of making the booking
- Terms and Conditions for Peak periods or special events may vary.
- A 3-night minimum length of stay applies during Peak periods noted above.
- Pezula Resort Hotel & Spa reserves the right to move reservations between rooms of a similar classification, should the need arise.
- Pezula Resort Hotel & Spa reserves the right to alter or amend rates and rate periods at any time.
- 2 additional people can be accommodated in beds that are part of the open plan living area.
- One child up to and include 2 years of age can be accommodated in cot.

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FIT / INDIVIDUAL RESERVATION BOOKING CONDITIONS:

PAYMENT

- Full prepayment is required one month prior to the confirmed arrival date.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

PEAK PAYMENT

Validity: During peak periods noted on each rate sheet applicable to the property

- Full prepayment is required 90 days prior to the confirmed arrival date during the peak periods as noted on the rate sheets and above.
- Where the agent has credit terms with Village N Life, voucher's are required according to the payment schedule and the applicable cancellation terms will apply.

STANDARD CANCELLATION

- In the event of a cancellation within 30 to 15 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 14 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

PEAK CANCELLATION

Validity: During peak periods noted on each rate sheet applicable to the property

- In the event of a cancellation within 46 - 60 days of the confirmed arrival date, a 50% cancellation fee will apply.
- In the event of a cancellation within 31 - 45 days of the confirmed arrival date, a 75% cancellation fee will apply.
- In the event of a "no-show" or cancellation less than 30 days of the confirmed arrival date, a 100% cancellation fee will apply.
- Please note that the cancellation must be made in writing.

REFUNDS

- All refunds are at the discretion of management.
- Any refunds processed will be subject to an Administration Fee.

GROUP RESERVATION BOOKING CONDITIONS:

- A party of 5 or more rooms/apartments is considered a group.
- Group bookings are not bookable by API
- Groups can only be booked on an enquiry basis.
- Groups are allowed during peak periods on request.
- Special terms and conditions apply to groups.

MARKETING:

- All marketing material (text and images) pertaining to any Village N Life product (i.e. brochures, web listings etc), must be approved by a representative of the Village N Life sales department prior to publication.
- Should a Village N Life property feature as a stand alone product (not part of a package) on any online marketing material, all rates below Rack or BAR should be noted as a special offer, alternatively only the Rack or BAR rate may be featured.
- Village N Life will not accept any responsibility for misrepresentation.

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VILLAGE N LIFE CONTACT DETAILS

TRADE SUPPORT

Tel 📞 +27 (0)21 437 9700
E-mail ✉️ res@vnlsales.com
Web 🌐 www.vntrade.com

SALES SUPPORT

Tel 📞 +27 (0)21 437 9737
E-mail ✉️ sales@vnlsales.com
Web 🌐 www.vntrade.com

ACCOUNTS

Tel 📞 +27 (0)21 430 4162
E-mail ✉️ debtors@vnlhospitality.co.za

PEZULA RESORT HOTEL & SPA CONTACT DETAILS

Tel 📞 +27 (0) 21 437 9726
E-mail ✉️ res@pezulahotel.com
Web 🌐 www.pezulahotel.com
Physical Address Lagoon View Drive, Sparrebosch, Knysna

BANKING DETAILS

Account Name	Pezula Resort Hotel and Spa (pty) Ltd
Bank	ABSA
Branch	Business Bank Growth George
Branch Code	632005
Current Account	4060692386